

Referrals into, between and out of advice services: The LawWorks Digital Service Offer

LawWorks Clinics Network InfoExchange
24th August 2021

Free Legal AnswersTM

GET STARTED

SIGN IN

www.freelegalanswers.org.uk



How it Works.



See if you qualify

Answer a few questions to see if you qualify to use the service.



Ask a question

Ask our volunteer lawyers a specific question about your legal issue.



Check your email

You will receive an email when your question receives a response.



Log back in

See the response to your question.

New Client

Please fill out the form below

Reminder: Our volunteer lawyers will not answer a criminal law question.

Organisation login provided by referral agency

Password for organisation login provided by referral agency

Area of law your question relates to

- Select from the list -



Free Legal Answers: summary

For individuals: simple, easy to use and GDPR compliant platform to register and ask for one-off legal advice in the available areas of civil law. If volunteer lawyers can't help, it includes other sources of help and advice.

For referral organizations: a free complementary service, a simple way to signpost eligible individuals to receive legal advice directly from participant lawyers.

UK Pro Bono Portal

The process



Submitting a request

Via online form

Pro Bono Portal UK (LawWorks) - request for support

* Required

About your Request for Support

Please give us more details about what support you need

Please write a descriptive and engaging TITLE of what you are seeking support for to help attract firms to this opportunity - include any relevant key words in this title *

Your answer

Opportunity background

Provide a brief outline of the opportunity background – this should be treated as an 'advertisement' for the opportunity. Do not include identifying, sensitive or confidential information.

Your answer

What help do you need?

Provide a brief outline on what work is involved with this Opportunity. List and give context to the specific tasks that need to be done, time frames, how much work will be involved, whether any additional or ongoing work may be required (for example, after the initial advice they may also require preparation of court documents), or any other details on the work the firm may have to do.

Your answer

Coming Soon - The Jeanie Project

What is TJP?

- Digital platform for those looking for pro-bono legal advice for an Employment, Immigration or Housing issue
- The user answers a series of question pertaining to their legal problem and this data is digitally collated and sent to the Pro-Bono Portal where the matter can be assigned a lawyer

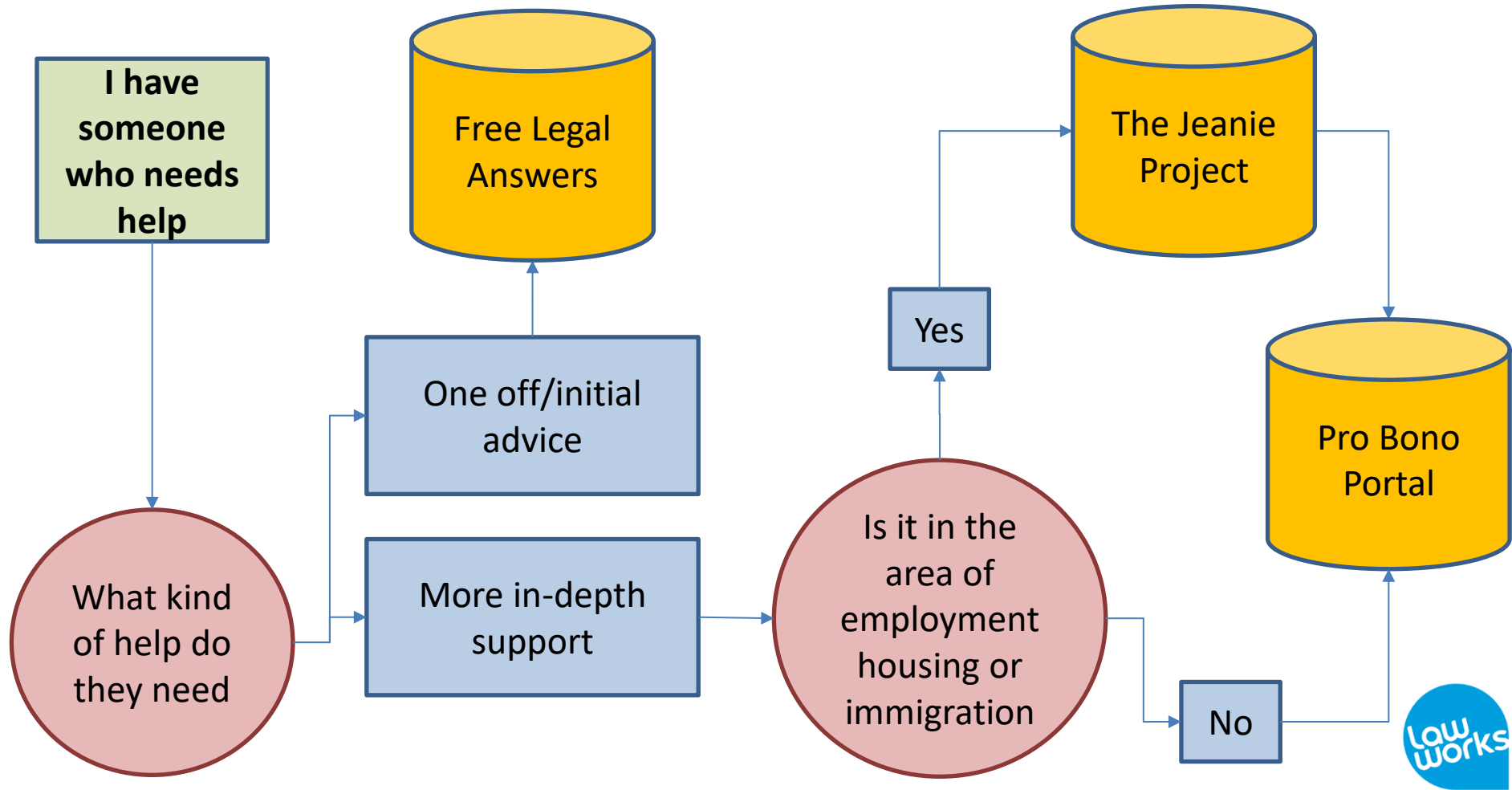
What benefit does it bring?

- Increased access to justice especially during the pandemic where demand for services has soared
- Gives reviewing lawyers a means of accessing potential matters quickly
- Gives our Pro-Bono Portal another gateway for potential new matters

How can you get involved?

- Try the platform out with your clients
- Help us with useability testing so we can improve the user experience
- Help us with our user research in developing future iterations of The Jeanie Project

LawWorks digital service offer: referral summary



For more information on any of the LawWorks Digital Services, please contact

DigitalServices@LawWorks.org.uk

