



RCJ Advice and Islington

Managing & Supporting Clinic Vols

- ✓ The role of volunteers in our organisation
- ✓ What we require
- ✓ How we support volunteers
- ✓ What we have learnt



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RCJ Advice Volunteer Roles

- Daily civil rota with 200 + solicitor volunteers
- Daily family rota with 50 + solicitor volunteers
- Legal assistants
- Customer care volunteers
- Solicitor advocates
- Barrister volunteers



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What we require

- ✓ 2 years post qualified and practicing certificate
- ✓ Post LPC or similar
- ✓ Social skills
- ✓ Advocate membership



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The support we provide

- ✓ Induction
- ✓ Support and supervision
- ✓ Resources
- ✓ Professional indemnity
- ✓ Training
- ✓ Thank you events



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What we have learnt

- ✓ Consistency
- ✓ Range of options
- ✓ Need resources
- ✓ Work with others
- ✓ Review