

'The Power of Pro Bono in Changing Times'

A black and white photograph of a woman with short blonde hair, wearing a black and white striped sweater, speaking and gesturing with her hands. In the background, a man with grey hair and glasses is partially visible. A large magenta semi-circle is overlaid on the bottom right of the image.

LawWorks Clinics Network Conference

19th June 2020

Contents

Welcome	3
LawWorks clinics team	5
Programme:	
The power of pro bono in changing times	6
Conference session access codes.	8
Guidance and housekeeping	9
Connecting with delegates.	10
If you need help on the day	10
Speaker biographies	11
Meet and greet lunch.	16
Organisations attending	19

Guide to attending an online conference

Be prepared

Prior to the start of the conference, please check out our [‘technical’ guidance](#). Allow a little time to install the Zoom application if you have not already done so.

Make time

It may be tempting to multitask, and feel free to dip in and out of the conference throughout the day, but we really hope that you’ll engage with our sessions and raise any questions or comments you have in the live discussion after each panel has presented.

Take breaks

Zoom fatigue is a real thing! Just like an in-person event, remember to take breaks to get a cup of coffee, walk around a bit and refresh and recharge.

Watch it now or later

We hope that you will join the live sessions and participate in the discussion. However, the keynote, plenary, panel discussions and closing session will all be recorded (Q&A’s will not be recorded), and uploaded to the LawWorks website following the event, so that you can watch back later.

Stay to socialise

We’re sad that we can’t meet you in person, but we hope that our lunchtime ‘Meet and Greet’ and ‘virtual networking and drinks’ sessions will give you the opportunity to meet with other attendees.

Check out our [‘list of attending organisations’](#) at the end of the brochure and let us know if you’d like to be put in contact with someone following the event.

Welcome

It gives me great pleasure to be writing this welcome to LawWorks' second conference for the LawWorks Clinics Network, a one-day online event with a highly appropriate title "the power of pro bono in changing times".



The way in which the legal community has come together in this extraordinarily challenging period, with a shared commitment to access to justice, is a powerful expression of our legal tradition's values. This conference shows that not only has pro bono continued in the midst of this crisis, but also that across the LawWorks clinics network there is a thriving culture of innovation and collaboration. I hope everyone attending will be able to contribute, get something out of the conference and feel inspired.

The LawWorks staff team have worked incredibly hard to bring this conference together – I would like to thank them, but above all I would like to thank you for the tremendous work you are doing, and for participating in this conference to share your successes and experience.

I hope you have a productive and interesting day.

A handwritten signature in black ink, appearing to read 'Alasdair Douglas'.

Alasdair Douglas,
Chair of LawWorks



The power of pro bono in changing times

I am pleased to introduce our second Clinics Conference, and look forward to joining you at this important event. The circumstances are of course vastly different from last year. However, the intention remains the same: to facilitate the bringing together of clinic coordinators, supervisors and volunteers from different sectors, organisations and specialisms within the pro bono clinic community.

At a time of crisis and disruption, it is an important affirmation of the shared goal of access to justice that we are able come together – with law schools, law firms, in-house teams, advice agencies, charities, and students - demonstrating the reach of pro bono and support for individuals and communities.

Clinics are a practical manifestation of pro bono and help thousands of people every year to tackle their legal problems – this commitment continues, despite unprecedented challenges and uncertainties.

The Conference provides the opportunity to join with peers and our expert speakers and contributors to gain knowledge, build new networks and partnerships, learn about tools to support the delivery of advice, and contribute to a shared policy voice.

Throughout the day you will have the opportunity to learn about how other clinics work, starting with a presentation on trends and clinic activity across the network last year, followed by panel discussions on delivering differently, meeting changing needs, and maximising volunteer impact. I am delighted to welcome Andrea Coomber, Director of JUSTICE, as keynote speaker, and look forward to chairing the final session of the day on future challenges and opportunities for pro bono and for the wider legal and advice sector.

A handwritten signature in blue ink that reads "Martin Barnes".

Martin Barnes,
Chief Executive of LawWorks

LawWorks clinics team

The clinics team at LawWorks supports both the development of new clinic services, from initial idea stage through to piloting and launch, as well as providing ongoing support and consultancy to established clinics.



Anne-Marie Dhillon



Clare Johnson



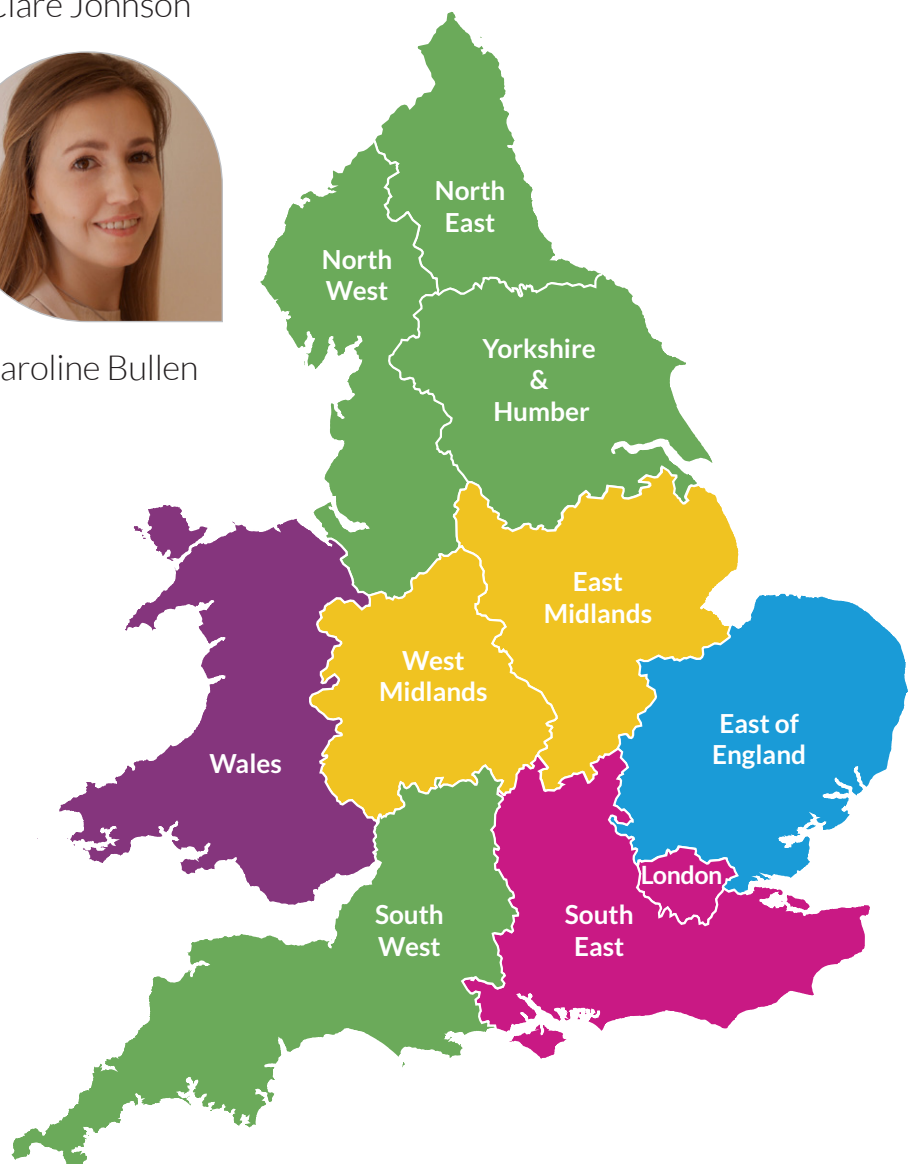
David White



Caroline Bullen



Moira Dennison



Programme:

The power of pro bono in changing times

LawWorks Clinics Network Conference, 19th June 2020, via Zoom

9:00 Welcome

Clare Johnson, LawWorks

9:10 Clinic trends: Find out what's happening across the network

James Sandbach, LawWorks

Sharing initial findings from LawWorks Clinics Network report, and facilitating feedback and data collection for 2020.

9:30 Panel 1: Delivering differently

Chair:

Simon Davey, Omega Alpha

Panellists:

Martin Barnes, LawWorks

Kate Fazio, Justice Connect

Elizabeth Williams, University of Surrey

Adam Wyner, Swansea University

Our first panel of the day will discuss how technology can be used to assist delivering pro bono advice and enabling access to justice. Technology is no 'silver bullet' but can be helpful where in-person advice is not possible, and can be used to efficiently coordinate volunteers' support. Panellists will address the challenges and benefits of using technology.

10:45 Break

11:00 Panel 2: Meeting changing need

Chair:

Diane Sechi, Simmons & Simmons

Panellists:

Matt Hunt, LawWorks

Tony Martin, BPP University

Sarah Michael, Sidley Austin

Our panellists will speak about their experience of running two different models of pro bono advice projects; secondary specialisation and strategic litigation, which provide assistance to clients beyond initial advice. The panel will consider how legal advice demand is likely to change in light of the pandemic, and discuss how these models are well placed to support clients' needs for specialist advice in the future.

12:15 Break

12:30 Meet and greet lunch

Access To Justice Foundation, Sasan Abtahi

Advicenow, Mary Marvel

Advocate, Lisa Naylor and Suhanya Jeyashiri

Litigant in Person Network, Alice Bettis Marsh

RCJ Advice, Paul Poulter

Support Through Court, Paul Bryson

This meet and greet lunch session provides an opportunity to meet with a Litigant in Person Support Strategy partner organisation and learn more about their work.

13:15 Break

13:30 Keynote: Justice at a time of crisis

Andrea Coomber, Justice

Chair:

Joanne Sawyer, LawWorks

14:15 Break

14:30 Panel 3: Maximising volunteer impact

Chair:

Rebecca Wilkie, Litigant in Person Support Strategy

Panellists:

Jane Basham, Norfolk Community Law Service

Rebecca Greenhalgh, Ashurst

Tracey Horton, Staffordshire University

Deborah Smith, Goldman Sachs

The panel will share details of how pro bono projects can innovatively engage different volunteers in a range of roles. It will provide attendees with ideas as to how they can work in collaboration with different organisations, and hopefully inspire new forms of engagement and collaboration. Consideration will also be given to how best to support volunteers' wellbeing at this time and coordinate supervision remotely.

15:45 Close: Future challenges and opportunities for pro bono

Martin Barnes, LawWorks

Mr. Justice Robin Knowles CBE

Carol Storer, Legal Action Group

The current crisis has been a catalyst for new collaborations and ways of working across the legal and advice sectors – including [roundtable discussions](#) on how the sector can work together to meet rising need, build resilience and sustainability, and speak to policymakers with one voice. The final session will bring together these perspectives with reflections from the day and a view to the future.

16:15 Virtual networking and drinks

Guidance and housekeeping

The conference will take place via Zoom, a platform for video and audio conferencing. Zoom's [quickstart guides and video tutorials](#) may be helpful if you are not familiar with the platform.

Technical requirements

We encourage delegates to join the conference using a computer with video and audio facility, if possible. There is also the option to join via the Zoom app on a smartphone or dial in via mobile or landline.

Accessing the conference

Zoom has published a [useful video on how to join a meeting](#). You will need to download and run the application, which should be actioned automatically when you click the link for the session you would like to attend. We recommend opening the link 5 minutes prior to the start of the conference, as this will allow for sufficient time to download the application.

- When asked to enter your name, please use your full name and organisation.
- If you are not automatically asked to enter your details, you can change your assigned/chosen Zoom name after entering the meeting using the three blue dots in the top right corner on your own video/name display, choosing 'rename'.
- You will be held in the waiting room until the session is ready to start.

During the panel sessions and Q&A

- You will be admitted from the waiting room when the session is ready to start.
- All delegates will be muted during the sessions in order to avoid any disruptions.
- The speakers' videos will be highlighted for you.
- If you would like to comment or raise a question, these will be taken at the end of speakers' discussions, and facilitated by LawWorks staff and the Chair.
- To comment or raise a question type only the word 'comment' or 'question' (rather than the question itself) into the Zoom chat box.
- LawWorks staff will introduce and unmute you so that you can say your comment or ask your question.
- We find this method more manageable and less distracting for participants.
- Alternatively, you may raise a virtual hand on Zoom and we will come to you in turn.
- If we run out of time and you have not been able to comment or raise your question, our [Clinics Network Forum](#) (see further information below) has discussion boards where you can continue the conversation with conference attendees.

Recording sessions

Please note that we will be recording the keynote and closing sessions, as well as the panel discussions, but not any questions and answers. Every effort will be made to edit any attendees out of these recordings. We will upload the recorded sessions to the LawWorks website conference page following the event.

Polls

During the course of the conference, we will launch polls and gather the responses from attendees anonymously. The question will pop up on your screen and you will be able to choose from several answers.

Connecting with delegates

LawWorks Clinics Network Forum

We have recently launched the [LawWorks Clinics Network Forum](#), which we hope will facilitate peer-support and the sharing of good practice, useful templates and helpful resources, as well as strengthen the understanding of forum members and allow you to network with other clinic coordinators.

The forum will be operational during the conference to allow you to continue your discussions and make connections with other conference attendees. There is a discussion section for each conference session under the 'Training and Events' thread for any comments or unanswered questions.

We would recommend that you register on the forum in advance of the conference so that you can get familiar with the platform and make maximum use of it on the day.

To register, head to forums.lawworks.org.uk.

The conference on social media

If you are attending the conference we'd love to hear your feedback and thoughts about the discussions, please do tweet about it in advance and on the day, using [#ClinicConference](#) [#PowerOfProBono](#)

Don't forget to tag [@Law_Works](#).

If you need help on the day

If you encounter any access issues or technical hurdles before or during the conference, please contact a member of the LawWorks Clinics Team:

- Email: david.white@lawworks.org.uk
- Phone: 07921 462 463

Speaker biographies



Andrea Coomber, Justice

Andrea Coomber has been Director of JUSTICE since February 2013.

Between 2002 and 2013 she was Equality Lawyer and then Legal Director at INTERIGHTS (the International Centre for the Legal Protection of Human Rights) where she litigated key cases before the European Court of Human Rights and the African Commission on Human and Peoples' Rights. For a decade, Andrea trained lawyers and judges on international law and equality law in Africa, Europe, Asia and the Pacific.

Before joining INTERIGHTS, she worked at the International Service for Human Rights in Geneva and at the South Asia Documentation Centre in New Delhi. She is qualified as a barrister and solicitor in Australia.

Andrea has a BA/LLB (Hons) from the University of Western Australia and an LLM (Dist.) from the London School of Economics, where she was awarded the Rosalyn Higgins Prize for topping public international law. She sits on the litigation advisory panels of a number of international human rights organisations and lectures regularly on international litigation and equality law. Andrea is an Affiliate Member of the Centre for Law & Social Justice at the University of Leeds.

Andrea is an Honorary Master of the Bench of Middle Temple. In October 2019, Andrea was appointed as a Lay Member of the Conduct Committee of the House of Lords.



Martin Barnes, LawWorks

Martin Barnes is Chief Executive of LawWorks (the Solicitors Pro Bono Group), a charity that promotes, supports and facilitates pro bono legal services that extend access to the law for individuals and communities in need and the organisations that support them. Supported by the Law Society, the charity works (in England and Wales) with the solicitors' profession and LawWorks members, the Law Society, law schools and law students and others to develop and support pro bono legal services, and to promote access to justice for all. Martin has extensive and varied experience in the charity sector and of leading charities. Following roles in the advice sector (including at a Citizens Advice service), he subsequently spent over 5 years as CEO of the Child Poverty Action Group and a further 10 years as CEO of DrugScope. Martin is a trustee of the Advice Services Alliance and was formerly a trustee of the charity Family Action. He is a member of the Civil Justice Council – Lay Advice Member (appointed from January 2019).



Jane Basham, Norfolk Community Law Services

Jane Basham is the CEO of Norfolk Community Law Services. Jane only took up her role in October last year and so a third of her time working for NCLS has been spent locked down in her kitchen! Jane is a qualified Human Resources professional and experienced charity manager. She was Director of a Race Equality Council and Rape Crisis Centre. Jane is also currently a Trustee at StopWatch – a national charity for fair and accountable policing and volunteers for the Women's Residential Centre for Crisis at Christmas.



Dr Simon Davey, Omega Alpha

Dr Simon Davey leads Omega Alpha, a consultancy working across strategy, digital, data and change. He has over twenty years' experience working with charities and since 2016 has focused on access to justice organisations, specifically strategy, organisational change, innovation, data and technology projects (including digital strategy, triage and going paperless), with eighteen organisations and networks, alongside whole system and sector change. Simon serves as an Independent Commissioner for the Data and Marketing Commission, is a guest lecturer at Cass Business School Centre for Charity Effectiveness, a proud trustee of Law for Life (and enjoys applying Lego in strategic thinking).



Kate Fazio, Justice Connect

Lawyer, technologist and journalist, Kate Fazio is Head of Innovation & Engagement at Justice Connect, which brings together Australia's corporate and legal assistance sectors to help ensure that people facing disadvantage can access justice.

At Justice Connect, Kate has led a series of high impact initiatives at the intersection of law, technology and design. Most recently, Kate designed and implemented the Justice Connect Gateway Project (justiceconnect.org.au/gateway).

The Pro Bono Portal, part of the Gateway Project, has played a central role in the Australian legal sector response to the Australian 2020 bushfires and the COVID-19 pandemic.



Rebecca Greenhalgh, Ashurst

Rebecca Greenhalgh is a practicing solicitor who has spent the last 13 years developing and managing pro bono initiatives within a law firm setting. Rebecca works with charities, NGOs and other not-for-profits at local, regional and international level to identify unmet need and opportunities for lawyers to assist the community. She helped coordinate the pro bono response to Grenfell Tower in 2017 and has been part of the legal sector group developing a response to the impact of Covid-19 in 2020. Rebecca is the current Co-President of the global Association of Pro Bono Counsel.



Tracey Horton, Staffordshire University

Tracey Horton is a Solicitor, Senior Lecturer and Manager of SULAC (Staffordshire University Legal Advice Clinic). She qualified as a Solicitor in 1994 and worked in London for several years before returning to the North West in 2000. Throughout her career Tracey has dealt with several areas of law including general litigation, personal injury, clinical negligence, contentious probate and employment law. Tracey was recruited by Staffordshire University in 2018 to set up and manage the legal advice clinic which is run as a module at level 6. SULAC went live in October 2018.



Matt Hunt, LawWorks

Matt Hunt is head of Not-for-Profits and Secondary Specialisation at LawWorks. The former programme brokers advice for small not-for-profit organisations in England & Wales, the latter provides in-depth advice and representation to individuals. He joined LawWorks in 2018 and was previously an associate in international dispute resolution at Norton Rose Fulbright and a US firm in London.



Mr. Justice Robin Knowles CBE

Sir Robin sits in the Commercial Court, the Administrative Court, and the Court of Appeal Criminal Division. A member of the Civil Justice Council, Sir Robin chairs its Standing Committee on access to justice for those without means. Within the HMCTS Reform Programme he chairs the Litigants in Person Engagement Group (LIPEG). He has a career-long involvement in access to justice including encouragement and support of legal pro bono work, nationally and internationally. He is on the board of a number of charities in the field, including advice agencies, Advocate and the National Pro Bono Centre, and was formerly a trustee of LawWorks. He chaired the work to establish both the Access to Justice Foundation and the Litigant in Person Support Strategy. He was awarded the CBE in 2007 for service to pro bono legal services.



Tony Martin, BPP University

Tony Martin is Head of Clinics at BPP University, which runs clinics in Leeds, London and Manchester in various areas of law and on both an appointment and drop-in basis. Tony was instrumental in ensuring that the Clinic got the Advice Quality Standard mark in 2015 and a Trainee Solicitor in 2017. A solicitor with 18 years PQE and a Fellow of The Higher Education Academy, Tony is Chair of Hammersmith & Fulham Law Centre and has delivered pro bono training to lawyers in Rwanda. Prior to joining BPP, Tony was a Senior Solicitor at South West London Law Centres.



Sarah Michael, Sidley Austin

Sarah Michael manages International Law Firm Sidley Austin's UK pro bono practice, with a particular interest in access to justice and human rights. Sarah qualified as a legal aid lawyer and has worked in pro bono management for 7 years.



James Sandbach, LawWorks

James Sandbach joined LawWorks in 2017 to lead on policy and external affairs at LawWorks. Previously he worked as Policy Manager at the Legal Action Group (supporting the Low Commission on the Future of Social Welfare Advice), and as legal affairs policy officer at Citizens Advice. He provides the Secretariat for the APPG on Pro Bono and Public Legal Education. He has held other policy roles in the voluntary sector including at Mind and Action on Hearing Loss (formerly RNID). He has been called to the Bar and holds a doctorate in conflict resolution.



Joanne Sawyer, LawWorks

Joanne Sawyer is Interim Deputy Chief Executive and Director of Programmes. She has 20 years' experience as a litigator, policy advisor and senior manager within a diverse range of leading UK and international NGOs, including Interights, Age UK and Liberty. Prior to joining LawWorks in March 2020, she was a lawyer at the European Human Rights Advocacy Centre, litigating cases of egregious human rights violations from the former Soviet Union before the European Court of Human Rights. She has also held posts as Assistant Legal Adviser to Parliament's Joint Committee on Human Rights (JCHR) and Senior Lecturer in Human Rights at Kingston University.



Diane Sechi, Simmons & Simmons

Diane Sechi has a Law Centre background and is senior pro bono lawyer at Simmons & Simmons where she established and leads on an Access to Justice Programme delivering pro bono assistance for welfare benefit appeals. Diane continues her work at the Law Centre in housing, community care and as the supervisor for Upper Tribunal appeals. Diane has assisted in setting up various services for disadvantaged individuals and successfully designed an outreach clinic spanning several London boroughs delivering both drop in services and end-to-end case work for patients under community mental health teams. Diane sits on the pro bono panel and advice sector panel for the Administrative Justice Council. She is also chair of the subgroup for administrative decision making on the JUSTICE/ Administrative Justice Council working party. Diane is a trustee of Advocate and CPAG.



Deborah Smith, Goldman Sachs International / In House Pro Bono Group

Deborah Smith is an executive director / senior counsel in the legal department to the Investment Banking Division at Goldman Sachs International. She also serves as co-chair of the firm's EMEA Pro Bono Committee and one of the founders and a steering committee member of the UK's [In House Pro Bono Group](#). Deborah joined Goldman Sachs in 2012. Prior to joining the firm, Deborah worked as a US Associate / Counsel at Linklaters, having worked in their Paris, Dubai and London offices. Deborah earned a BA in Political Science from Dartmouth College in 1995 and a JD from New York University School of Law in 2000.



Carol Storer, Legal Action Group

Carol Storer worked as a solicitor for many years, working in a law centre, local authority, private practice and Shelter before becoming Director of Legal Aid Practitioners Group. After ten years there, she left and started as Interim Director of the charity LAG in March 2019. LAG's purpose is to promote equal access to justice for all members of society who are socially, economically or otherwise disadvantaged. To this end, it seeks to improve law and practice, the administration of justice and legal services. LAG publishes many books and its multi-award winning Legal Action magazine and also runs training courses and conferences. Carol chairs The Law Society's Access to Justice Committee and is on the Board of Coram Children's Legal Centre.



Rebecca Wilkie, Programme Director, Litigant in Person Support Strategy

Rebecca Wilkie is currently Programme Director at the Litigant in Person Support Strategy, a national partnership of organisations working together to improve the experience of people facing the legal process alone. Prior to this role she was chief executive of Advocate. Rebecca holds a number of government and professional advisory roles including sitting on the HMCTS Reform Programme's Litigant in Person Engagement Group and Ministry of Justice's Legal Support Advisory Group. Rebecca is a trustee of the Money Advice Trust and she has previously held a number of non-executive director roles including at the Advice Services Alliance and Blackfriars Settlement.



Elizabeth Williams, University of Surrey

Elizabeth is a Principal Teaching Fellow in Law, Director of the Clinical Legal Education Programme and Director and Founder of Surrey Law and Technology Hub at the School of Law, University of Surrey. Elizabeth originally joined the University of Surrey in 2017 as Director of Learning and Teaching and, having spent some time working for an education foundation in Hong Kong, she returned to the School of Law in July 2019 and launched the new Access to Justice Clinic in February 2020. For many years previously, Elizabeth was the Director of Clinical Legal Education at the University of Southampton.



Adam Wyner, Swansea University

Adam Wyner has a PhD in Linguistics (Cornell University, 1994) and a PhD in Computer Science (King's College London). Currently an Associate Professor at Swansea University and holding a joint position in the School of Law and Department of Computer Science, he teaches topics in Computer Science and legal informatics. As an established researcher in Artificial Intelligence and Law, he publishes and presents on natural language processing (rule-based and machine learning), information extraction, ontologies, argumentation, controlled languages, case based reasoning, policy consultations, and semantic web. He participates in the OASIS Technical Committee for LegalRuleML, which is developing a machine-readable standard for legal rules.

Meet and greet lunch

During part of the lunch break you will have the opportunity to meet with and learn more about the Litigant in Person Support Strategy (LIPPS) partner organisations. This session will be facilitated through breakout rooms in Zoom and will give you the opportunity to network with other conference attendees.

Please complete a very short survey to indicate which of the following organisations you would be interested in meeting and we will endeavor to accommodate your request on the day.

→ www.surveymonkey.co.uk/r/MeetAndGreetLunch

advocate



Finding free legal help
from barristers

Advocate is a charity that helps to find pro bono (free) legal assistance from volunteer barristers. They can offer assistance in any area of law and in any court or tribunal throughout England and Wales. Advocate has barristers who can assist with drafting, advice, representation in court or at a tribunal and help with mediation.

Since lockdown, people have been able to apply to Advocate directly using an online form but being referred through an advice agency is better, especially where help can be given to complete the application form. Cases typically come from citizens advice, local MPs, law centres, charities and legal advice clinics. The application process is quite detailed and Advocate need a lot of information and documents to be able to decide if they can help, which is why input from a referrer is greatly appreciated.

Advocate has a direct access licence which enables the client to instruct a barrister without a solicitor, although in some cases the assistance of a solicitor may be necessary and they can sometimes help to find one. An applicant will only receive help on a step by step basis; the case is constantly reviewed by Advocate to consider further requests for help in light of any advice/ representation already provided.

Website: weareadvocate.org.uk



advice now

Law for Life, which runs **Advicenow**, is a multi-award-winning independent legal information and education charity.

They believe everyone should be equipped with the knowledge, confidence and skills needed to deal with the law-related issues they are likely to encounter in the course of their lives. Law for Life specialise in targeted and tailored public legal education that is user-centred, empowering and preventative.

Their Advicenow website provides comprehensive step by step guides, interactive tools and films to help people manage their family law issues, housing issues, benefits problems, and to deal with cases in the civil court. Last year there were over 2.2 million page views of Advicenow resources. The most popular resources help people to better represent themselves in court, make financial agreements following divorce outside court, and to appeal benefit decisions.

We also provide community based education and training that helps community leaders and volunteers to understand how the law works and build their skills and confidence around housing,

welfare, consumer, and employment issues so that they can better support their communities. And we combine research and practice to achieve excellence in public legal education and information.

"Every bit of information on advicenow is outstanding. A very big thank you." Advicenow user

Website: advicenow.org.uk

THE ACCESS TO JUSTICE FOUNDATION

The Access To Justice Foundation (ATJF) was established in 2008. They are the only national charity solely focused on funding and supporting access to justice. The Foundation gives grants to advice agencies across the country that provide legal advice on a range of issues.

ATJF raise funds and distribute them strategically to those advice agencies who can make the most difference to the lives of vulnerable people.

They fund law centres, local citizens advice, independent advice agencies, pro bono projects and national charities, which help to facilitate access to justice.

To ensure help reaches those most in need they work in partnership with committees across the regions of England, in Wales and in Scotland. ATJF also work to support the sector in other ways, consulting with sector organisations around what they can most usefully do to support them. This includes exploring new and better ways for the sector to collaborate and to increase the effectiveness of the sector, working closely with other advice funders and working closely with other partners.

Website: atjf.org.uk



RCJ Advice are a Citizens Advice service based within the Royal Courts of Justice and the Central London Family Court. The RCJ Advice family team delivers FLOWS – Finding Legal Options for Women Survivors together with Rights of Women.

RCJ Advice provides a range of other services: Civil Legal Advice, providing advice to LIPS (Litigants in Person); The Court 37 and CLIPS (Chancery Bar Litigant in Person Support Scheme) services provide advice and assistance from barristers to LIPs requiring urgent applications to be made in the interim applications court of the Queen's Bench Division or standard applications listed in the Chancery Division. COAS provides LIPS access to a barrister to review their case, prepare skeleton arguments and in some cases represents them at Court of Appeal hearings.

RCJ also has a debt team and a housing team; a Miscarriages of Justice Support Service supporting people who have been referred through the Criminal Cases Review Commission in relation to a miscarriage of justice; an immigration team primarily focussing on eu settlement queries and casework for asylum clients and the provision of Family legal advice for anyone with a case due or taking place in the family court.

Websites: rcjadvicet.org.uk | flows.org.uk



The **Litigant in Person Network** (LIP Network) is a project managed by the Access to Justice Foundation (ATJF) and the Litigant in Person Support Strategy (LIPSS).

We support organisations and individuals who work with, help and support people facing legal issues alone. Our members represent all areas of the access to justice sector, from advice and pro bono organisations to ushers and managers at court buildings, judiciary including magistrates and members of the Supreme Court, and other allied organisations such as homelessness and women's charities.

Through our website we collect and signpost to information, resources and support materials to help deliver services to litigants in person. We make connections between our members and other external partners, allowing them to collaborate on projects and share best practice and learnings. We also support and facilitate our members in engaging with emerging trends, research and contributing to policy reviews.

The LIP Network is free to join and a useful tool in connecting with other members of the access to justice community and benefiting from shared learning.

Website: lipnetwork.org.uk



Support Through Court (STC) is a national charity providing practical, procedural and emotional support to Litigants in Person in civil and family court proceedings. Their offices are based in court buildings and our service is delivered by a dedicated team of volunteers. Over 850 trained volunteers provide a free service across the country. STC provide comfort, support and guidance before, during and after court. They ensure people facing court alone feel prepared and supported to access justice.

The Birmingham office records an average of over 585 clients per month. In March 2020, Support Through Court launched a new national phone helpline to reach out to Litigants in Person who may not be able to easily access an office, which received over 1,000 calls in May. Since the Coronavirus pandemic started they have developed support for clients involved in remote hearings all over the country. In 2019/20 Support Through Court nationally supported clients on over 78,000 occasions.

Website: supportthroughcourt.org

Organisations attending

Access to Justice Foundation
Addleshaw Goddard
Advocate
Allen & Overy
Anglia Ruskin University
Anthony Collins Solicitors
Ashurst
Aston University
Baker McKenzie
Bangor Law School
Birmingham City University
Bloomberg L.P.
BPP University
Bristol University
Brixton Advice Centre
Bryan Cave Leighton Paisner
Cambridge University Press
Central & East
Northamptonshire Citizens
Advice
Citizens Advice Rhondda Cynon
Taff
Citizens Advice St Albans
District
Citizens Advice Westminster
Citizens Advice York
City, University of London
Clifford Chance
Clyde & Co
Community Links Trust
DAC Beachcroft
Dads House
Debevoise & Plimpton
Dentons
East Greenwich Legal Advice
Clinic
Eversheds Sutherland
FLAG DV
Fried Frank
Goldman Sachs
Government Legal Service
Herbert Smith Freehills
HJA
Howard Kennedy
Independent Advocacy
Irwin Mitchell
Islington Legal Advice Centre

Keele University
King's College London
Kirkland & Ellis International
Knights PLC
Lancaster University
Latham & Watkins
Law Consultancy Network
Law for Life
Lawson Hunt Immigration
Service
LawWorks
Leeds Beckett University
Liverpool John Moore University
Locate International
London Borough of Barking and
Dagenham Legal Department
Manchester Metropolitan
University
Morgan Lewis
Norfolk Community Law Service
Nottingham Law School (NLS)
Legal Advice Centre
Omega Alpha
Queen Mary Legal Advice
Centre
Queen Mary University of
London
RCJ Advice
Reed Smith
Roehampton University
Shoosmiths
Sidley Austin
Simmons & Simmons
Somers Town Legal Advice
Corner
Staffordshire University
Support Through Court
Swansea Law Clinic
Swansea University
Teesside University
The Access to Justice
Foundation / The Litigant in
Person Network
The Law Society
The Open University
The University of Law
Therium Access

Tower Hamlets Law Centre
Toynbee Hall
UCL Centre for Access to
Justice
UCL Integrated Legal Advice
Clinic
Ulster University
University of South Wales
University Centre Blackburn
College
University of Birmingham
University of Bristol
University of Derby
University of Edinburgh
University of Essex
University of Exeter
University of Greenwich
University of Hertfordshire
University of Huddersfield
University of Law
University of Leeds
University of Leicester
University of Liverpool
University of London Refugee
Law Clinic
University of Manchester
University of Plymouth
University of Reading
University of Roehampton
University of Sheffield
University of Sheffield Law
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