

Update Communication Access UK



The symbol

If you see a communication access symbol it means that:

- Staff have received training in communication access
- a business or organisation aiming to meet minimum standards
- people with communication support needs are welcome



E learning modules – Launched in Nov 2020

Module 1



Introduction to Communication Access

Module 3



Phone communication

Module 2

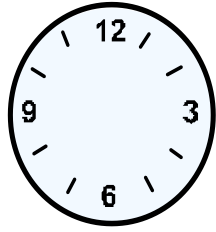


Focus on face-to-face communication

Module 4



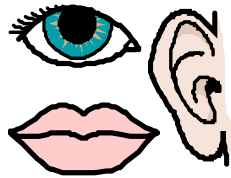
Written communication



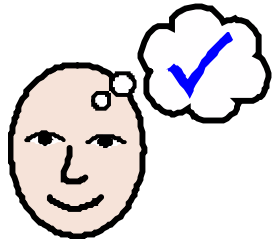
Time



Ask what helps



Listen and **L**ook



Keep Trying

Update



Numbers of registrations

- Individuals
2500 individuals have completed the training online
- Organisations
891 (by 28.6.2021)
representing over 14,000 staff

Next steps

- Localisation Toolkit-guidance to support training for different cultural groups
- Welsh translation
- Virtual face to face training package
- Communication Access Day in November to celebrate 1st Anniversary

<https://communication-access.co.uk/>



For more information and to sign up

www.communication-access.co.uk

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