

Innovation in legal education, research and practice

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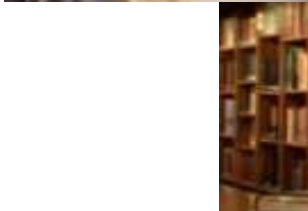


Hillary Rodham Clinton
School of Law | Ysgol y Gyfraith

Future careers? (h/t Richard Susskind)

- Legal Knowledge Engineer
- Legal Technologist
- Legal Process Analyst
- Legal Project Manager
- Legal Data Scientist
- Legal Risk Manager
- Legal Management Consultant
- Online Dispute Resolution Practitioner





Considering the future of law

- What skills will future lawyers need?
- What are the emerging needs of the sector?
- What is the role of the law schools?
- What are the opportunities afforded by the SQE?



Laying the foundations

- Strengthening our relationship with Computer Science
- New appointments
- Adding value to our curriculum
 - “Coding for lawyers”
 - Legal Project Management
- “LegalTech Wales” network
- Centre for Innovation and Entrepreneurship in Law



LLM in LegalTech

- ***Technology and Law:***
 - AI, computational thinking, automating legal services, Blockchain
- ***Law and Technology:***
 - ethics, privacy, IP, regulation, entrepreneurship



Children's Legal Centre Wales

Canolfan Gyfreithiol y Plant
Children's Legal Centre

Contact

Get Help

Support

Cymraeg

SEARCH



Home

About CLC

How the Law Affects Me

Learning about the Law

Resources

Blog and News

How does the law affect you..?

Know your rights and understand your choices - explore our website to answer your questions.



At Home



In Trouble



At School
(or not)



Relationships



At Work



Play



Online



Health &
Wellbeing

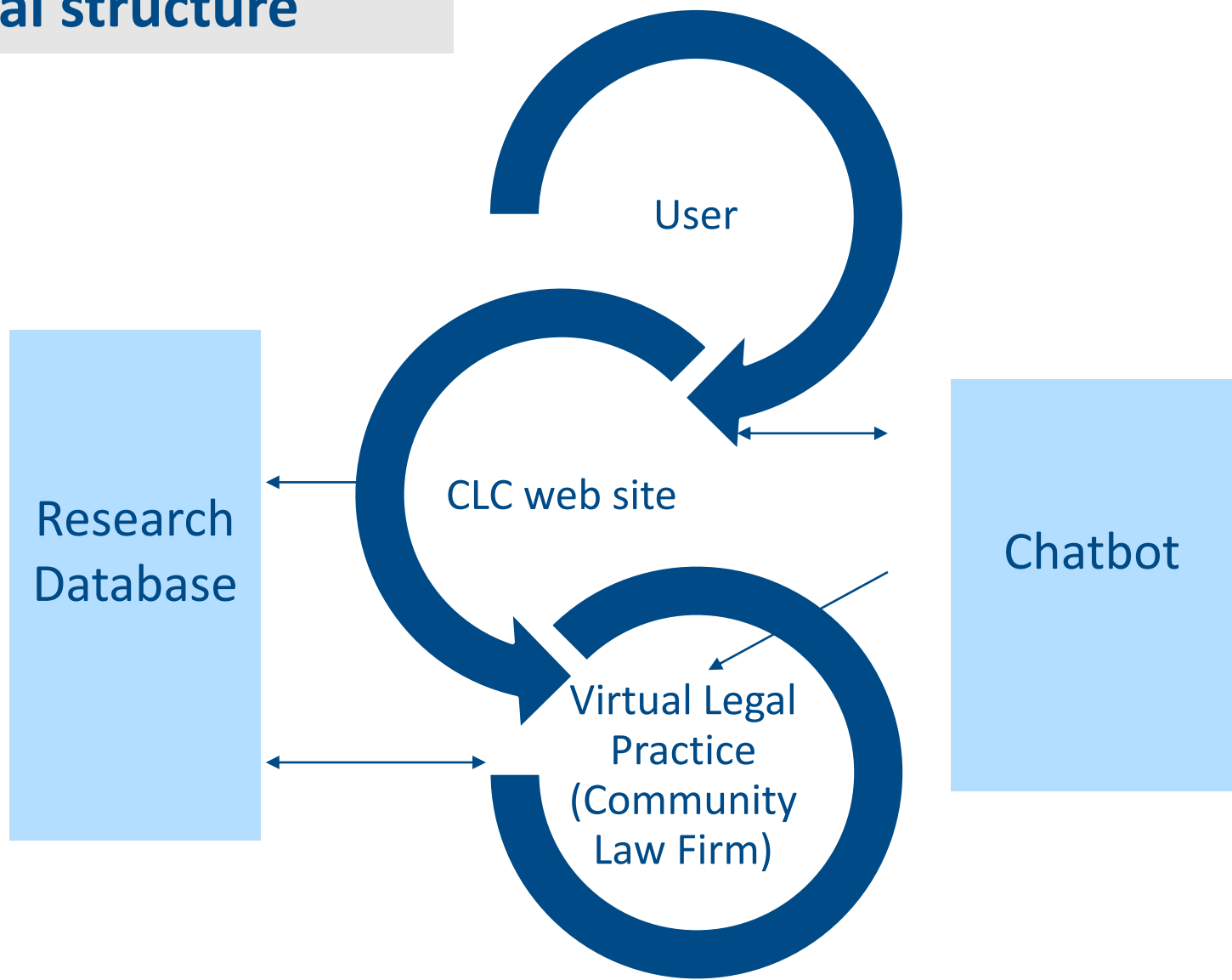


Shops &
Services



On the
Street

Children's Legal Centre - digital structure



Hello John, how may I help you today?

hello, I am John

I am sorry to hear about that. Would you like to tell me more about that situation?

someone is bullying me on facebook and I want them to stop

Would like to know about your rights in this situation?

there is just someone commenting on all my facebook posts and calling me things

```

{
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  "datetime-finished": null,
  "conversation-length": null,
  "pivotal-statement": "someone is bullying me on face",
  "advisor": false,
  "rights": false,
  "context": [
    "[User]: hello, I am John",
    "[Chatbot]: Hello John, how may I help you today?",
    "[User]: someone is bullying me on facebook and I",
    "[Chatbot]: I am sorry to hear about that. Would you",
    "[User]: there is just someone commenting on all r",
    "[Chatbot]: Would like to know about your rights i",
  ],
  "topic": {
    "topic_name": "cyber-crime",
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    },
    {
      "email": null
    }
  ]
}

```

Generate Report

Children's Legal Centre Canolfan Gyfreithiol y Plant



Coming soon

ChildLegalWales

2017-09-09 14:58
Generated by Chatbot
UN-CRC Code: 4.1, 8.10
Start Time: 2017-09-09 14:57:33
End Time: 2017-09-09 14:58:33
Total runtime: 1.0

Case Type
Topic Name: abuse
Topic Confidence: 0.983940601348877

Contact Information
Name: [REDACTED]
Email: [REDACTED]
Phone: [REDACTED]
Contact Time: 12:00

Today I was talking to [REDACTED]. They told me about problem they had. They had this to say: 'my name is [REDACTED] and my parents hit m'. From this I have reason to believe that this case should be classified as abuse. This is directly translated to 4.1, 8.10. [REDACTED] wanted to know their rights in this situation. So I sent them a link to our website. They wanted to get in touch with an advisor, I subsequently took their details so someone can get in touch.

I have compiled here a transcript of the conversation:

[User]: hello
[Chatbot]: Hello {name}, how may I help you today?
[User]: my name is [REDACTED] and my parents hit m
[Chatbot]: I am sorry to hear about that. Would you like to tell me more about that situation?
[User]: yes I was in Tesco's today and my parents hit me
[Chatbot]: Would like to know about your rights in this situation?
[User]: yes
[Chatbot]: You can find them here: {abuse-topic-link}. Would you like to speak with one of our advisors?
[User]: yes
[Chatbot]: Okay, I am just going to ask a couple of questions first. Is that okay?
[User]: yes
[Chatbot]: Can I take your email?
[User]: [REDACTED]
[Chatbot]: Is there a phone number that we could speak to you on?
[User]: [REDACTED]

ROB the regulatory chatbot

ROB CHATBOT - PROTOTYPE

Hi Rob

Hi there, how might I help you?

www.swansea.ac.uk/law/medicineandmachines

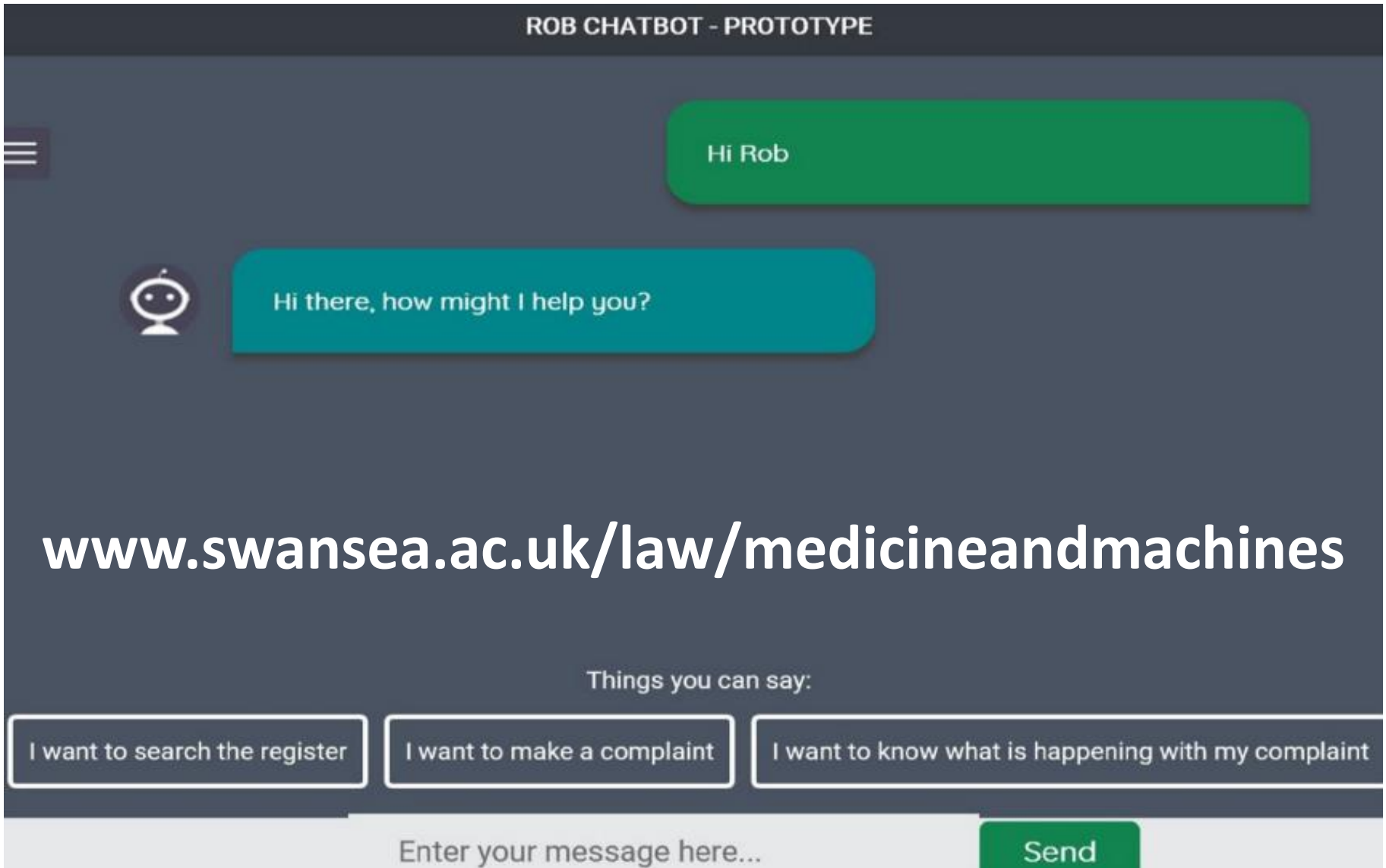
Things you can say:

I want to search the register

I want to make a complaint

I want to know what is happening with my complaint

Enter your message here... Send

The image shows a chatbot interface titled "ROB CHATBOT - PROTOTYPE". A user has sent a message "Hi Rob" in a green bubble. The chatbot, represented by a white robot icon, has responded with "Hi there, how might I help you?" in a teal bubble. Below the chat area, the URL "www.swansea.ac.uk/law/medicineandmachines" is displayed in white. Underneath the URL, the text "Things you can say:" is followed by three buttons: "I want to search the register", "I want to make a complaint", and "I want to know what is happening with my complaint". At the bottom, there is a text input field with the placeholder "Enter your message here..." and a green "Send" button.

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