

Legal Pro Bono: Facing the Future

8th & 9th July 2021



**LawWorks
Clinics Network
Conference**

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Guide to attending an online conference

Be prepared

Prior to the start of the conference, please check our [‘technical’ guidance](#). Allow a little time to install the Zoom application if you have not already done so.

Get involved

Feel free to dip in and out of the conference across the two days. We really hope that you’ll engage with our sessions and raise any questions or comments you have in the live discussion after each panel has presented.

Take breaks

Zoom fatigue is a real thing! Just like an in-person event, remember to take breaks, get a fresh drink, walk around a bit, and refresh and recharge.

Watch it now or later

We hope that you will join the live sessions and participate in the discussion. However, the keynote, plenary, panel discussions and closing session will all be recorded (Q&A’s will not be recorded), and uploaded to the LawWorks website following the event, so that you can watch back later.

Stay to socialise

We’re sad that we can’t meet you in person, but we hope that our lunchtime ‘Meet and Greet’ and ‘virtual networking’ sessions will give you the opportunity to meet with other attendees.

Check out our ‘list of attending organisations’ at the end of the brochure and let us know if you’d like to be put in contact with someone following the event.

Welcome



As we start to emerge from the Covid-19 pandemic, I am pleased to welcome you to LawWorks' third conference for the LawWorks Clinics Network, this year taking place over two days online and looking to the future with the apt title "Legal Pro Bono: Facing the Future."

Unfortunately, there is no vaccine against being hit by legal problems, which like buses can arrive unexpectedly, several at once. It is more than a simple bus ride and fare though to resolve a legal problem, so the help that pro bono clinics offer to those who have no other source of legal advice, is invaluable. This conference brings together the clinics network to share learning and discuss collectively how we can step up to future challenges. I hope that everyone attending will be able to contribute, get something out of the conference and feel inspired.

Once again, the LawWorks staff team have worked incredibly hard to bring this conference together – I would like to thank them, but above all I would like to thank you for the tremendous work you are doing, and for participating in this conference to share your successes and experience. I hope you have a productive and interesting conference.

A handwritten signature in dark ink, appearing to read 'Alasdair Douglas'.

Alasdair Douglas
Chair of Trustees, LawWorks

Facing the future



I am pleased to introduce our third Clinics Conference and look forward to joining you at this important event. As with previous conferences the intention is to facilitate the bringing together of clinic coordinators, supervisors and volunteers from different sectors, organisations and specialisms within the pro bono clinic community. Whether you are from a law school, law firm, in-house team, advice agency, charity or community group your work in facilitating pro bono is invaluable and you are most welcome at our conference.

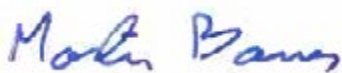
Whilst recognising and applauding the resilience and innovation clinics have demonstrated over the past year or so, the focus of this conference is to look to the future as we finally emerge from the pandemic. As Government seeks to 'build back better', there has never been a more important time to ensure that people, often the most vulnerable, stigmatised and isolated in our communities, receive the support they need, including access to legal advice and information.

The conference reflects some key issues from the past year. Firstly, that public health and legal rights – or more broadly health and law – are intertwined, because many of the 'social determinants' of ill health, such as poverty and poor labour market or housing conditions, are also determinants of legal problems; and as with public health we must not only address the symptoms, but also underlying causes of problems.

Secondly, deep structural inequalities have been highlighted and exposed – race, gender and other inequalities have come into sharper focus, so it is important to engage with individuals and communities facing structural injustice. Clinics cannot tackle every injustice but we should seek to be part of a solution. A session will explore this further and I am also delighted that this year's keynote speaker is the Chair of the Equality and Human Rights Commission, Baroness Kishwer Falkner.

Thirdly, volunteers have really stepped up and not just in a legal pro bono context; with Covid mutual aid groups, furloughed employees helping their communities, many acts of kindness and support have demonstrated that civil society is robust. In this tradition pro bono showcases the best of the legal profession and the commitment of law schools and law students; clinics are a practical manifestation of pro bono volunteering helping thousands of people every year to tackle legal problems. This commitment (which cannot and should not replace publicly funded legal aid) will continue to contribute towards a fairer society.

Please use the opportunity this Conference provides to join with peers and expert speakers and contributors – to gain knowledge and learning, build networks and new partnerships, and contribute to a shared policy voice. There is more we can do by working together.



Martin Barnes
Chief Executive, LawWorks

LawWorks clinics team

The clinics team at LawWorks supports the development of new clinic services, from initial idea stage through to piloting and launch, as well as providing ongoing support and consultancy to established clinics.



Anne-Marie Dhillon



Clare Johnson



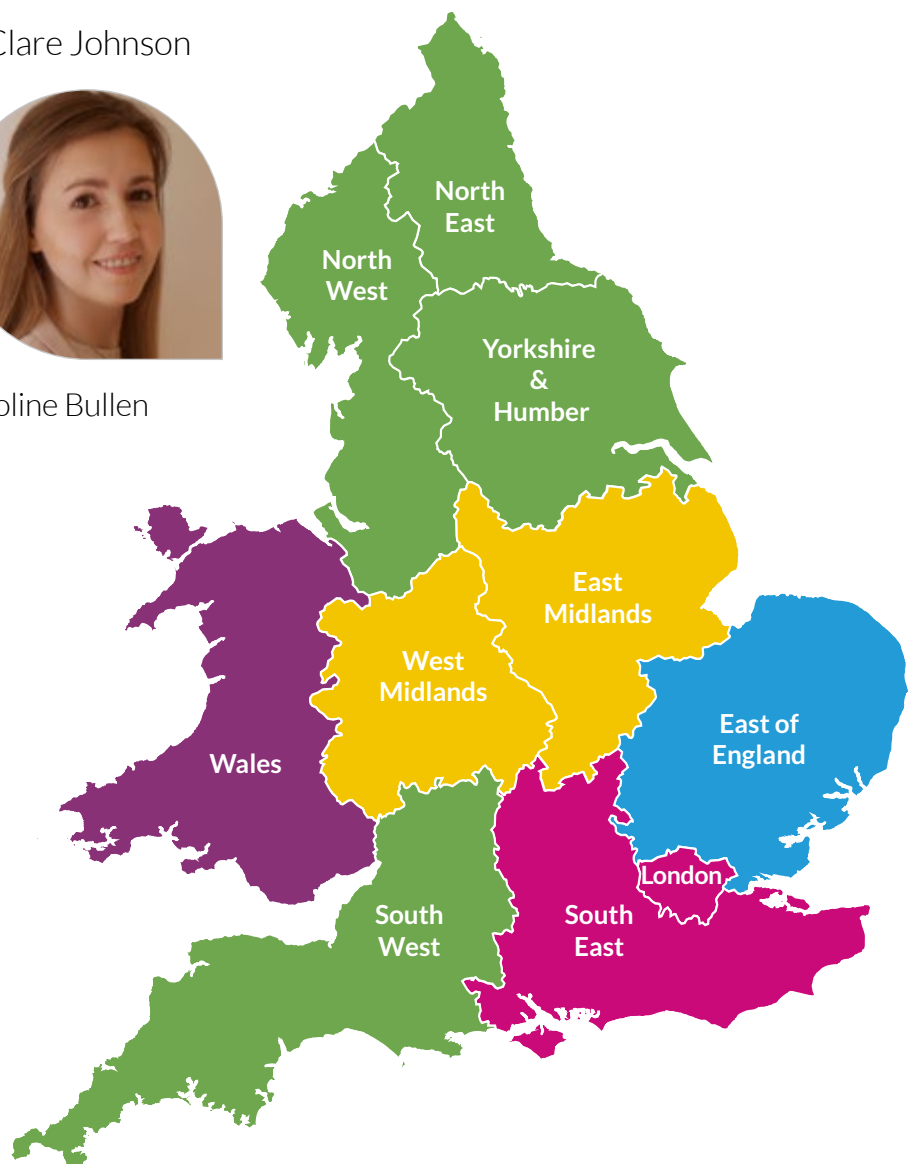
David White



Caroline Bullen



Moira Dennison



Programme:

Legal Pro Bono: Facing the Future

Day 1: Thursday 8th July 2021

10:00 Welcome and introduction

Alasdair Douglas, Chair of Trustees, LawWorks

Clare Johnson, Head of Clinic Support and Development, LawWorks

Setting the theme for the day

10:15 Plenary: Policy, learning and practice

James Sandbach, Director of Policy and External Affairs, LawWorks

How have clinics responded to Covid-19? Sharing findings from the LawWorks Clinics Network report 2020.

Reflections from the Solicitor General, the Rt Hon. Lucy Frazer QC MP

10:45 Break

11:00 Panel 1: Engaging volunteers: leveraging lessons learned to help shape clinics

Chair:

Stas Kuzmierkiewicz, Pro Bono Associate, Baker McKenzie LLP

Panellists:

Jarina Choudhury, Volunteering Development Consultant, NCVO

Tony Martin, Head of Clinics, BPP University

Elaine Vignoli, Chief Executive Officer, South Westminster Legal Advice Centre

This session will reflect on an unusually challenging year in which clinic coordinators and volunteers had to navigate their way through a change in demand, and new ways of delivering advice. Panellists will share their experiences, and look ahead at how pro bono clinics can take forward some of this learning in order to strengthen and grow volunteering at their services.

12:15 Lunch

13:00 Networking with Litigant in Person Support Strategy partners

Access to Justice Foundation, Sasan Abtahi and Laura Cassidy

Advicenow / Law for Life, Mary Marvel

Advocate, Lisa Naylor and Lucy Talbot

Network for Justice, Martha de la Roche

RCJ Advice / FLOWS, Alex Lowry

Support Through Court, Charlotte Rook

An opportunity to meet with a Litigant in Person Support Strategy partner organisation and learn more about their work.

13:45 Break

15:00 Panel 2: Pro bono clinics in a pandemic and beyond – sharing learning from global perspectives

Chair:

Omar Madhloom, Senior Lecturer / Solicitor, University of Bristol Law School

Speakers:

Stella Uju Ojuade, Law Teacher / Clinic Supervisor, Women's Law Clinic, University of Ibadan, Nigeria

Barbara Preložnjak, Assistant Professor, University of Zagreb, Croatia

Carly Romanow, Executive Director & Staff Lawyer, Pro Bono Law Saskatchewan, Canada

Roni Rothler, Director Disability Rights Clinic, Bar Ilan University, Israel

In this session we will hear from speakers who carry out pro bono work at clinics in Nigeria, Croatia, Canada and Israel. They will share their experiences, discussing how the pandemic has impacted their clinical programmes and how they overcame challenges to deliver advice to those most in need. Reflecting on the year, the panellists will consider the positive outcomes that they will maintain going forward, and where pro bono clinics can go from here.

16:15 Break

17:00 Keynote and Q&A Baroness Falkner of Margravine, Chair of the Equality and Human Rights Commission

18:00 Day One closes

Day 2: Friday 9th July 2021

10:00 Clinic Workshop

Facilitated by:

Clare Johnson, Head of Clinic Support and Development, LawWorks

Speakers:

Nicola Antoniou, Director, Legal Advice Centre, Royal Holloway, University of London

Tim Cave, Solicitor / Clinic Co-ordinator, East Greenwich Legal Advice Clinic

Simon Bruce, Volunteer Solicitor, Dad's House

Kate Buchanan, Volunteer Solicitor, Islington Legal Advice Centre

Richard Pitkethly, Head of Learning and Practice, LawWorks

James Sandbach, Director of Policy and External Affairs, LawWorks

This session will introduce participants to practical skills, methods, techniques and ideas that will be of assistance to anyone interested in pro bono volunteering, from supporting a local clinic, to setting up and running your own pro bono clinic. We will explore current volunteer opportunities and the growing need for pro bono legal advice as well as discussing any perceived barriers and how to overcome them.

As we prepare to launch our new Clinics Manual, we will be sharing knowledge, practical guidance and expertise on all aspects of pro bono volunteering which we hope will inspire and encourage everyone to get involved/more involved in pro bono.

11:15 Break

11:30 Panel 3:

Holistic approaches to pro bono, a focus on delivering advice in partnership with healthcare settings

Chair:

Amanda Finlay CBE, Chair, Law for Life

Panellists:

Dr Philip Drake, Director of the Justice Hub & Director of Social Responsibility for the Law School, University of Manchester

Professor Dame Hazel Genn, Professor of Socio-Legal Studies at UCL Laws and Director of the National Strategy for Health and Justice Partnership

Dan Hopewell, Director of Knowledge and Innovation, Bromley by Bow Centre

Professor Richard Owen, Hillary Rodham Clinton School of Law, Swansea University

Kathryn Penrith, consultant Admiral nurse, MakingSpace

This panel session will explore the opportunities for working with other services to develop clinics and deliver pro bono support that addresses legal needs alongside other needs.

The panel will focus in particular on working in healthcare settings and the evidence of links between legal problems and the social determinants of health. We use an expanded

definition of “healthcare settings” to include working with primary and secondary healthcare services, community mental health teams, social care, social prescribing and relevant third sector organisations.

12:45 Lunch

13:15 Networking with LawWorks Programmes

Digital projects, Jennifer Cheshire, Dakota Blaklaws-Lacy, Sanjay Hora

Not-for-Profits Programme, Debjani Biswas-Hawkes, Hannah Brearley

Policy, James Sandbach

Pro Bono Connect, Fatima Bhula

Secondary Specialisation, Matt Hunt

An opportunity to meet with LawWorks Programme teams and learn more about their work.

13:45 Break

14:00 Panel 4:

Structural inequalities, the pandemic and the advice sector

Chair:

Sue James, Chief Executive Officer, Legal Action Group

Speakers:

Chloe Longmore, National Manager – I&A review project UK, Age UK

Bethan Rees, Programme Manager (Schools & Training), The Kite Trust

Dr Wanda Wyporska, Executive Director, The Equalities Trust

Panellists will give an overview of the structural inequalities facing a cross section of groups in the community; why these inequalities exist and what the impact of the pandemic was on accessing different forms of advice and support. They will end by looking at how the sector can better respond in future.

15:15 Conclusion and close

Reflections of the conference: Future challenges and opportunities for pro bono

Speakers:

Martin Barnes, Chief Executive, LawWorks

Valerie Robertson, Policy Adviser, Law Society

Carol Storer, Chair of Law Society’s Access to Justice Committee

15:30 Networking

Conference session access codes

The joining information to access each of the sessions are provided below. To join a session, either click 'Join this session', or copy and paste the meeting ID and password into your Zoom client.

You can click on the link at any time during the session to join when you are available. You will be asked to wait in the waiting room briefly before being accepted into the session.

Access codes: Day 1

10:00 Welcome and introduction

10:15 Plenary: Policy, learning and practice

Reflections from the Solicitor General, the Rt Hon. Lucy Frazer QC MP

ZOOM Meeting ID: 846 7627 3542
Password: LWConf21

[Join this session](#)

11:00 Panel 1: Engaging volunteers: leveraging lessons learned to help shape clinics

ZOOM Meeting ID: 846 9418 5362
Password: LWConf21

[Join this session](#)

13:00 Networking with Litigant in Person Support Strategy partners

ZOOM Meeting ID: 874 6753 4095
Password: LWConf21

[Join this session](#)

15:00 Panel 2: Pro bono clinics in a pandemic and beyond - sharing learning from global perspectives

ZOOM Meeting ID: 871 7329 4960
Password: LWConf21

[Join this session](#)

17:00 Keynote and Q&A

Baroness Falkner of Margravine, Chair of the Equality and Human Rights Commission

ZOOM Meeting ID: 838 1427 1622
Password: LWConf21

[Join this session](#)

Access codes: Day 2

10:00 Clinic Workshop

ZOOM Meeting ID: 844 4556 7413
Password: LWConf21

Join this session

11:30 Panel 3: Holistic approaches to pro bono, a focus on delivering advice in partnership with healthcare settings

ZOOM Meeting ID: 823 0451 0715
Password: LWConf21

Join this session

13:15 Networking with LawWorks Programmes

ZOOM Meeting ID: 890 7921 2974
Password: LWConf21

Join this session

14:00 Panel 4: Structural inequalities, the pandemic and the advice sector

15:15 Conclusion and close Reflections on the day: Future challenges and opportunities for pro bono

15:30 Networking

ZOOM Meeting ID: 864 3013 4837
Password: LWConf21

Join this session

Guidance and housekeeping

The conference will take place via Zoom, a platform for video and audio conferencing. Zoom's [quick start guides and video tutorials](#) may be helpful if you are not familiar with the platform.

Technical requirements

We encourage delegates to join the conference using a computer with video and audio facility.

Should you require a mobile or landline number to join a session, please contact caroline.bullen@lawworks.org.uk.

Accessing the conference

If you have not used Zoom before, there is a [useful video on how to join a meeting](#). You will need to download and run the application, which should be actioned automatically when you click the link for the session you would like to attend. We recommend opening the link 5 minutes prior to the start of the conference, as this will allow for sufficient time to download the application.

- When asked to enter your name, please use your full name and organisation.
- If you are not automatically asked to enter your details, you can change your assigned/chosen Zoom name after entering the meeting using the three blue dots in the top right corner on your own video/name display, choosing 'rename'.
- You will be held in the waiting room until the session is ready to start.

During the panel sessions and Q&A

- You will be admitted from the waiting room when the session is ready to start.
- All delegates will be muted during the sessions in order to avoid any disruptions.
- The speakers' videos will be highlighted for you.
- If you would like to comment or raise a question, these will be taken at the end of speakers' discussions, and facilitated by LawWorks staff and the Chair.
- LawWorks staff will introduce and unmute you so that you can say your comment or ask your question.
- Alternatively, you may raise a virtual hand on Zoom and we will come to you in turn.
- If we run out of time and you have not been able to comment or raise your question, our [Clinics Network Forum](#) (see further information below) has discussion boards where you can continue the conversation with conference attendees.

Recording sessions

Please note that we will be recording the welcome, plenary, keynote and closing sessions, as well as the panel discussions, but not any questions and answers. Every effort will be made to edit any attendees out of these recordings. We will upload the recorded sessions to the [LawWorks website](#) conference page following the event.

Polls

During the course of the conference, we will launch polls and gather the responses from attendees anonymously. The question will pop up on your screen and you will be able to choose from several answers.

Connecting with delegates

LawWorks Clinics Network Forum

The [LawWorks Clinics Network Forum](#) provides the opportunity to network online with other conference attendees. The forum will be operational during the event and each conference session will have a discussion thread in the 'Training and Events' section. We will be sharing useful links and comments from the meeting room chat box in each session discussion thread, and after the conference you can continue to raise comments and questions, or connect with attendees.

We would recommend that you register on the forum in advance of the conference so that you can get familiar with the platform and make maximum use of it on the day.

To register, head to forums.lawworks.org.uk.

The conference on social media

If you are attending the conference we'd love to hear your feedback and thoughts about the discussions, please do tweet about it in advance and on the day, using [#ClinicConference](#) [#FacingTheFuture](#).

Don't forget to tag [@Law_Works](#).

If you need help during the conference

If you encounter any access issues or technical hurdles before or during the conference, please contact a LawWorks member of staff:

- Email: peter.jackson@lawworks.org.uk
- Phone: 07961 522 042

Speaker biographies



Baroness Kishwer Falkner, Equality and Human Rights Commission

Baroness Falkner of Margravine was appointed Chair of the Equality and Human Rights Commission in December 2020. She is also a non-aligned member of the House of Lords. She was the Chairman of the EU Financial Affairs Sub-Committee in the House of Lords (2015-19). Prior to her ennoblement as a peer in 2004, Falkner worked for the Liberal Democrats in the House of Commons and party headquarters including as Director of International Affairs and Policy. She also worked at the Commonwealth Secretariat and as Chief Executive of Student Partnerships Worldwide. In 2008 she was appointed as the Chancellor of The University of Northampton. She is a member of the Bank of England's Enforcement Decision Making Committee, a Visiting Professor at The Policy Institute at King's College London and an Honorary Associate of the National Secular Society.



Nicola Antoniou, Royal Holloway, University of London

Nicola Antoniou is a senior law lecturer at Royal Holloway, University of London, and the Director/Supervising Solicitor of Royal Holloway's Legal Advice Centre. Nicola has been a practising solicitor for over 10 years. Nicola established Royal Holloway's first Legal Advice Centre in January 2020, and leads two main clinics, namely the Legal Advice Clinic and the HMP Coldingley Clinic. Nicola also manages, in collaboration with other academics, various projects within the Centre, such as Street Law and community research-led projects. Prior to joining Royal Holloway, Nicola was the Director of the Legal Advice Centre at the University of East London, where she also set up the Romford Autism Hub Legal Advice Clinic in collaboration with the Sycamore Trust U.K. Nicola also has extensive experience working within the criminal justice system, having qualified and practised as a criminal defence solicitor and solicitor-advocate.



Martin Barnes, LawWorks

Martin Barnes is Chief Executive of LawWorks (the Solicitors Pro Bono Group), a charity that promotes, supports and facilitates pro bono legal services that extend access to the law for individuals and communities in need and the organisations that support them. Supported by the Law Society, the charity works (in England and Wales) with the solicitors' profession and LawWorks members, the Law Society, law schools and law students and others to develop and support pro bono legal services, and to promote access to justice for all. Martin has extensive and varied experience in the charity sector and of leading charities. Following roles in the advice sector (including at a Citizens Advice service), he subsequently spent over 5 years as CEO of the Child Poverty Action Group and a further 10 years as CEO of DrugScope. Martin is a trustee of the Advice Services Alliance and was formerly a trustee of the charity Family Action. He is a member of the Civil Justice Council – Lay Advice Member (appointed from January 2019).



Simon Bruce

Simon is an experienced family lawyer. He has had six Supreme Court cases, the latest one being GvG dated March 2021, where he represented the International Academy of Family Lawyers intervening in a Hague/asylum case. He has trained as a mediator and a collaborative lawyer.

Simon's natural style is to attempt to find amicable resolutions, especially where children are involved. Clients are hopefully attracted by his calm search for a peaceful remedy.

Simon also works pro bono for half of the week for four law clinics, namely Dads House in West Brompton, Hammersmith and Fulham Law Centre, East Greenwich Legal Advice Clinic and Free Legal Answers.

Simon loves writing and public speaking about family law issues. He cares about fairness, justice and access to the law. He is a Lancastrian, and a fanatic fan of Liverpool FC.



Kate Buchanan, Islington Legal Advice Centre

Kate Buchanan is a family law solicitor and former partner at Farrer & Co where she worked for 14 years. After a career break to look after her three daughters, she has worked as a fundraising consultant to LawWorks for seven years. Her time is spent applying to trusts and foundations to persuade them of the impact on the lives of vulnerable people that can be made by providing grants to LawWorks. She was a volunteer adviser at the charity Rights of Women for five years and returned to be a volunteer advisor at Islington Legal Advice Centre two years ago (having advised there previously 25 years ago) and provides advice on divorce, domestic abuse, finances and children.

In her spare time she plays tennis and, one day, hopes to be able to return to her favourite pastime, travelling.



Tim Cave, East Greenwich Legal Advice Clinic

Tim is a solicitor and the Clinic Co-ordinator for the East Greenwich Legal Advice Clinic (EGLAC).

Tim trained at Freshfields and qualified in 1986 before going on to work in their litigation department where he was a partner from 1994 until he retired in 2015.

He set up EGLAC with two other solicitors at Christ Church East Greenwich in 2017. Tim's pro bono caseload focuses on litigation, welfare benefits, contract, wills and probate and property law. The Clinic now has nine qualified solicitors and a barrister, and carries out the usual range of pro bono work including family and immigration cases. EGLAC is currently looking at developing its operating model to become a self-standing CIO and plans to appoint a Clinic Director to oversee its continued growth.

Outside of the law, Tim is looking forward to a post pandemic return to watching sporting events with his family.



Jarina Choudhury, NCVO

Jarina advises organisations on the design and implementation of volunteer strategies, across all sectors. She provides consultancy, training and guidance. Previous clients include Sport England, Leonard Cheshire and The Parks Trust. She brings hands-on experience in volunteer recruitment, support and coordination in a pan-London lottery funded volunteering programme for refugees and migrants at the Evelyn Oldfield Unit. Prior to this she chaired the national quality framework on safeguarding at the National Council of Voluntary Youth Services.



Dr Philip Drake, University of Manchester

Dr Philip Drake is the Director of the Justice Hub, which co-ordinates all the pro bono and clinical legal education work at the University of Manchester, including the Dementia Law Centre. He is a Fellow of the Higher Education Academy and a qualified non-practising Solicitor.

Prior to commencing his role he was the founder, creator and Director of the Legal Advice Clinic at the University of Huddersfield and prior to this a practising lawyer working in several legal practices. Whilst in practice, he gained experience of contentious and non-contentious work and his main practice areas were in civil and commercial litigation and corporate recovery and insolvency.

Phil has keen research interests in the pedagogical, sociological and ethical dimensions of clinical legal education, with a particular interest in values based learning and the conflicts and tensions that arise within this sphere between formal and substantive approaches.



Amanda Finlay CBE, Law for Life

After a career in the Ministry of Justice, Amanda Finlay CBE has been involved in a number of not for profit organisations concerned with access to justice and, in particular, for the assistance of litigants in person (self-represented litigants). She is currently chair of the public legal education charity Law for Life, and has previously been a member of the Civil Justice Council, a Trustee of LawWorks, and a Council and Executive Board member of Justice. Amanda was also vice-chair of the Low Commission on the Future of Advice and Legal Support which championed the value of advice services in health settings.



Solicitor General, the Rt Hon. Lucy Frazer QC MP

The Rt Hon. Lucy Frazer QC MP was appointed Solicitor General on 2 March 2021. She was appointed as a Minister of State at the Ministry of Justice on 25 July 2019.

She was Solicitor General from 9 May 2019 to 25 July 2019. She was previously Parliamentary Under Secretary of State at the Ministry of Justice. She was elected as Conservative MP for South East Cambridgeshire in 2015.

The Solicitor General supports the Attorney across the range of his responsibilities. This includes: Deputising for the Attorney General and responsible for such matters as the Attorney General delegates to her. Providing support to the Attorney General in her superintendence of the Government Legal Department, the Crown Prosecution Service, HM Crown Prosecution Service Inspectorate and the Serious Fraud Office. Providing support to the Attorney General on civil litigation and advice on civil law matters and on the public interest function.



Professor Dame Hazel Genn DBE, QC (Hon), FBA, LLD

Dame Hazel Genn is Professor of Socio-Legal Studies in the Faculty of Laws at UCL. She was Dean of the Faculty 2008-2017 and Director of the UCL Centre for Access to Justice, which she founded in 2013. She is a leading empirical legal researcher and expert on access to civil and administrative justice. She is author of *Paths to Justice: What People Do and Think About Going to Law* (1999). Her work has influenced policymakers in relation to the provision of legal aid and the social and health effects of unmet legal need. Between 2016-2018 she developed the activities of the UCL Centre for Access to Justice to include an innovative health justice partnership with a GP practice in East London delivering free social welfare legal services to low income and vulnerable patients within the practice. She has been appointed to numerous public service roles concerned with the justice system. In recognition of her contribution to the justice system, she was appointed CBE in the Queen's Birthday Honours List in 2000 and DBE in the Queen's Birthday Honours List in 2006.

She is currently Directing a National Strategy for Health Justice Partnership, funded by The Legal Education Foundation. Working in collaboration with [UCL Health of the Public](#) on 6 July 2021 she launched a [Law for Health stream of work](#) with a report entitled: [Law for Health: Using free legal services to tackle the social determinants of health](#).



Dan Hopewell, Bromley by Bow Centre

Dan Hopewell is Director of Knowledge and Innovation at the Bromley by Bow Centre, leading the Bromley by Bow Insights team who carry out research and evaluation programmes into our model and our community and support innovation and development of our model and its services. Bromley by Bow Insights shares our learning across the UK and the world through our Knowledge Share and Exchange programme which has attracted over 7,000 participants from over 20 countries in the past five years. Previously Dan was the Centre's Director of Strategy and prior to that it's Director of Services, leading its £3 million community development and services programme in east London.

Over the past decade Dan has played a leading role in the development and adoption of social prescribing in the UK and abroad and is a founding member of the Social Prescribing Network, a Regional Social Prescribing Facilitator and a member of the GLA's Social Prescribing Advisory Group.



Sue James, Legal Action Group

Sue James is the Chief Executive of Legal Action Group. Prior to this she was director and solicitor at Hammersmith Law Centre where she specialised in housing law. She is an experienced court duty advocate having spent the last 15 years delivering and running two housing possession duty schemes in West London. She is a founding trustee of Ealing Law Centre and has worked in law centres for most of her career. In 2017 she won the Legal Aid Lawyer of the Year Outstanding Achievement Award. She is co-author of *Housing Possession Duty Desk* – a practical guide, co-editor of the *Legal Aid Handbook* and *Justice Matters* and writes, speaks and campaigns on access to justice, housing and legal aid.



Clare Johnson, LawWorks

Clare is Head of Clinic Support & Development at LawWorks. Based in Manchester and working with the wider LawWorks Clinics team, Clare provides practical support and guidance to a network of pro bono advice services across England and Wales, and helps to develop new clinics where there is an identified need.

After studying Law, Clare was called to the Bar in 2007 and had a brief career at a Legal Aid law firm. Whilst completing an MA in International Development Clare worked at The University of Manchester Legal Advice Centre as Clinic Coordinator – the same clinic that she had first participated in pro bono herself. Clare helped to establish Manchester Free Legal Help, a free advice service at Manchester Civil Justice Centre, before joining LawWorks in 2015.



Stas Kuzmierkiewicz, Baker McKenzie LLP

Stas qualified as a solicitor in 2014 and has worked in the pro bono sector since that time. He is currently Pro Bono Manager at Baker McKenzie London and manages the office's secondary specialisation projects on children's nationality, welfare benefits, unpaid wages and social care challenges, as well as undertaking and supervising casework on these projects.



Chloë Longmore, Age UK

Chloë works at Age UK where she supports the delivery of Age UK's Information Advice service to older people. The service comprises a national information and advice helpline open 8am – 7pm 365 days a year as a resource for older people and their loved ones to get support about a range of issues including health and social care, money and benefits and housing. As well as a website containing a wealth of information and guides and factsheets on a variety of topics The national advice service is complemented by Age UK's local advice offered in collaboration with local partners across the country with a mix of face to face and remote information and advice support delivered to people locally. Chloë has been at Age UK almost two years, prior to this she worked in end of life care supporting the design and delivery of services for people with terminal illness.



Omar Madhloom, University of Bristol

Omar Madhloom is a Senior Lecturer and Solicitor at the University of Bristol. His research focus is Clinical Legal Education. Omar has published in various international journals and presented at international conferences. He is Chair of the Bristol Pro Bono Group. Omar is also the co-editor of a forthcoming book on Clinical Legal Education that shares perspectives from across the globe: Omar Madhloom and Hugh McFaul, *Thinking About Clinical Legal Education* (Routledge 2021)



Tony Martin, BPP University

Tony Martin is Head of Clinics at BPP University, which runs clinics in Leeds, London and Manchester in various areas of law and on both an appointment and drop-in basis. Tony was instrumental in ensuring that the Clinic got the Advice Quality Standard mark in 2015 and a Trainee Solicitor in 2017. A solicitor with 18 years PQE and a Fellow of The Higher Education Academy, Tony is Chair of Hammersmith & Fulham Law Centre and has delivered pro bono training to lawyers in Rwanda. Prior to joining BPP, Tony was a Senior Solicitor at South West London Law Centres.



Stella Uju Ojuade, Women's Law Clinic, University of Ibadan

Stella volunteered for as a student clinician at the pro bono Women's Law Clinic in her final year at university. After this Stella developed an interest in supporting vulnerable and marginalised women who desperately needed a voice to speak up for their legal needs. Stella's increased passion for justice for these indigent women led to her employment after Law school graduation, at the Women's Law Clinic and to which she exhibited her passion unhindered. She led the student clinicians on different occasions to various community outreach programmes within and outside the University. She underwent more training, organised by NULAI Nigeria, on law clinic expectations, which she imparted to the student clinicians as well.

Stella has developed herself in the areas of pro bono work, confidentiality, client counselling and interviewing. She hopes to continue aiding access to justice for the undermined and marginalised in society.



Professor Richard Owen, Swansea University

Richard is a Professor of Law and Director of Swansea Law Clinic at the Hillary Rodham Clinton School of Law, Swansea University.

A former Chair of the Association of Law Teachers, Richard was also formerly a member of the Law Commission's Wales Advisory Committee. He has also been the UK Centre for Legal Education's Consultant in Wales, and a visiting professor at Fudan University, People's Republic of China.

Currently, he is Chair elect of the Law Society of England and Wales's Access to Justice Committee, as well as being a member of the LawWorks Cymru Advisory Group.

Richard is involved in several health justice partnerships. He is Chair of the Steering Group for the Swansea Neath Port Talbot Regional Advice Network and is involved in the Townhill Childrens Zone. In addition, he is a trustee for the mental health charity, Adferiad Recovery.



Kath Penrith, Making Space

Kath Penrith is Consultant Admiral Nurse and Head of Practice Development for Making Space, a National Health and Social Care Charity. Kath has been a Registered Mental Health Nurse for 26 years and her role includes clinical consultancy across the charity, facilitating best practice, and partnership project work such as the Dementia Law Centre, Law for Dementia Carers and Care Act Easements research, StraTegies for RelaTives Intervention, Namaste Care and Communities of Practice. She is a Dementia Care Mapping approved licenced trainer and her interests include pain management, long term conditions, End of Life Care and Human Rights.



Richard Pitkethly, LawWorks

Richard Pitkethly is Head of Learning & Practice at LawWorks. Richard also volunteers at Islington Legal Advice Centre, specialising in civil disputes, especially consumer rights. Richard's previous experience includes working as a barrister, as well as in various litigation roles for London-based law firms where he represented clients in courts and tribunals up the Supreme Court.



Barbara Preložnjak, University of Zagreb

Barbara Preložnjak, is an assistant professor at the University of Zagreb where, in 2013, she successfully defended her doctoral thesis titled "Liberal theories of justice and legal aid schemes". During her doctoral studies she used her ERASMUS program scholarship to conduct part of her research at the University of Ljubljana Faculty of Law. She worked as a trainee at the Municipal and County Court in Zagreb, and passed the bar exam in 2007. She also worked as a research assistant at the University of Zagreb Faculty of Economics before moving, in 2009, to the University's Faculty of Law to work as a teaching and research assistant at the Department of General Theory of State and Law. Since 2010 she has worked as the Assistant Director of the Legal Clinic at the University. Her fields of research and teaching interests include theory of law, philosophy of law and civil procedure law.



Bethan Rees, The Kite Trust

The Kite Trust is the largest LGBTQ+ youth charity in the East of England and regional delivery partner of the nationwide Rainbow Flag Award, a quality assurance framework for LGBTQ+ inclusion and visibility in schools and colleges. Bethan has worked for the charity for the past three years, having previously been a trustee from 2011 to 2017 and chair in 2012 to 2013.

Before moving to the charity sector, Bethan's career was in schools and local authority education services. As manager of Cambridgeshire Race Equality and Diversity Service for fourteen years, she had responsibility for equalities across the county's Education Directorate. In this role, she led the Stonewall Education Champions' Programme for ten years and has been a Stonewall Training Partner since 2016.

Bethan is the author of 'Promoting Racial Equality and Cultural Diversity' Education Pack for schools (Pearson, 1999) and six local authority publications on equality in education.



Valerie Robertson, The Law Society

Valerie is the Pro Bono and Public Legal Education Policy Adviser at The Law Society of England and Wales. She has been involved in pro bono policy for over 19 years and has been an active member of a number of pro bono committees including the Attorney General's Pro Bono Committee and the planning committee for Pro Bono Week as well as an organiser of two previous National Pro Bono Conferences. Valerie has developed and launched the Law Society's Pro Bono Charter and facilitated the Law Society's Grenfell Lawyers Forum.



Carly Romanow, Pro Bono Law Saskatchewan

Carly Romanow is the Executive Director and Staff Lawyer at Pro Bono Law Saskatchewan. Carly's pronouns are she/her/hers. Carly is a white settler born and raised in Regina, Saskatchewan Treaty 4 territory. Carly graduated from the University of Saskatchewan College of Law with a Juris Doctor degree in 2014. Carly articulated and practiced in private practice until July of 2016 when she joined Pro Bono Law Saskatchewan as the Programs Director and Staff Lawyer. In October 2017, Carly became the Executive Director of Pro Bono Law Saskatchewan. Carly is an active participant in pro bono services programs and in the legal and local community, volunteering and sitting on boards. She is the current Vice-Chair of the Canadian Bar Association Women Lawyers Forum and Co-Chair of the Regina Planned Parenthood board. Carly loves comedy, politics, and spending as much time as possible with her family at the family farm.



Roni Rothler, Faculty of Law, Bar Ilan University

Roni Rothler is the Co-Director of the Disability Rights Clinic, in the Faculty of Law, Bar Ilan University, and is the Chairperson of the Advisory Committee to the Commissioner of Equal Rights for Persons with Disabilities in the Ministry of Justice. She is also a PhD candidate at Bar Ilan University Faculty of Law. Her research focuses on disability rights and dispute system design.



James Sandbach, LawWorks

James Sandbach joined LawWorks in 2017 to lead on policy and external affairs. Previously he worked as policy manager at the Legal Action Group (supporting the Low Commission on the Future of Social Welfare Advice), and as legal affairs policy officer at Citizens Advice. He provides the Secretariat for the APPG on Pro Bono and Public Legal Education. He has held other policy roles in the voluntary sector including at Mind and Action on Hearing Loss (formerly RNID). He has been called to the Bar and holds a doctorate in conflict resolution.



Carol Storer, Access to Justice Committee, Law Society

Carol Storer worked as a solicitor for many years, working in a law centre, local authority, private practice and Shelter before becoming Director of Legal Aid Practitioners Group (LAPG). After ten years she left, later to become the Interim Director of the charity LAG from 2019 to 2021. Carol chairs The Law Society's Access to Justice Committee and is on the Board of Coram Children's Legal Centre; she is also vice-chair of the legal and advice sector roundtable.



Elaine Vignoli, South Westminster Legal Advice Centre

Elaine Vignoli was called to the Bar in 2007 and initially worked as an advocate on the Northern Circuit. Having developed a practice in civil litigation, including Group Litigation Orders, human rights, insolvency and various other County Court matters, she moved to London in 2014. She is now the Principal Solicitor at the Girls Day School Trust, the twelfth largest charity in UK, responsible for all litigation matters that arise within her department. Elaine oversees the day to day running of the South Westminster Legal Advice Centre.



Dr Wanda Wyporska, The Equality Trust

Wanda is a Visiting Research Fellow at the University of York, a trustee of the Association of Chief Executives of Voluntary Organisations (ACEVO), Redthread Youth, Equally Ours and Esmée Fairbairn Foundation. She was appointed as an Equalities Advisor to the Greater London Authority London Recovery Board and sits on the GLA's EDI Advisory Group, the Robert Bosch Stiftung Inequality Advisory Group, the ONS Inclusive Data Taskforce, and the Fight Inequality Alliance Steering Group.

Wanda has over a decade of experience working in the trade union movement, leading on equalities, social mobility and education policy. She is a regular keynote speaker, and has spoken at TEDx, the United Nations, the Oxford Union, York Festival of Ideas, and the Women of the World Festival. She is a regular contributor to the media and has written The Guardian, HuffPo, and The Independent among other outlets.

Meet and greet lunch

Our 'Meet and Greet' lunchtime slots will provide the opportunity to meet with and learn more about the Litigant in Person Support Strategy (LIPSS) partner organisations (Thursday 8th July), and the LawWorks Programmes teams (Friday 9th July).

These sessions will be facilitated through breakout rooms in Zoom, and will also give you the opportunity to network with other conference attendees.

THE ACCESS TO JUSTICE FOUNDATION

The Access to Justice Foundation (ATJF) was established in 2008 by the legal profession and is the only national charity solely focused on providing funding and support for access to legal advice and representation. The Foundation raises funds and distributes them strategically to those advice agencies that can make a difference to the lives of vulnerable people.

The ATJF funds law centres, local citizens advice, independent advice agencies, pro bono projects and national charities, which help to facilitate access to justice.

To ensure help reaches those most in need, ATJF works in partnership with committees across the regions of England, in Wales and in Scotland. Together the organisations raise and distribute funds to support the provision of free legal help to those in need and to promote access to justice across the UK.

The Foundation hosts and administers the Community Justice Fund, a joint initiative with partners from the advice funding community to help specialist social welfare legal advice organisations cope with the immediate impact of the COVID-19 pandemic and lay the foundations for longer-term renewal.

The ATJF also work to support the sector in other ways, consulting with sector organisations around what the Foundation can most usefully do to support them. This includes exploring new and better ways for the sector to collaborate; identifying projects that will enhance the efficiency and effectiveness of the sector; and working closely alongside advice funders and other partners.

Website: atjf.org.uk



Law for Life, which runs **Advicenow**, is a multi-award-winning independent legal information and education charity.

They work to equip everyone with the knowledge, confidence and skills needed to deal with the law-related issues they encounter in the course of their lives.



Advicenow provides comprehensive step by step guides, interactive tools and films to help people manage their family law issues, housing issues, benefits problems, and taking cases (including broken contracts, unpaid debts, compensation, and personal injury) to the civil court. Advicenow is the public-facing website of the Litigant in Person Support Strategy and all Litigants in Person (LiPs)

should be signposted to it.

Through Advicenow's guides for parents dealing with child arrangements difficulties, and divorcing couples trying to divide their money and property (both for those going to court over it, and those trying to come to agreements on their own or in mediation), LiPs can access low-cost, fixed fee advice from a panel of Resolution's solicitors. Most appointments cost £120 including VAT. Appointments offered help clients to work out what they want to do at the start of the process, how they should deal with a particular issue (like the family home), or help them prepare for particular court hearings.

We also provide community based education and training that helps community leaders and volunteers to understand how the law works and build their skills and confidence to deal with housing, welfare, consumer, and employment issues so that they can better support their communities. And we combine research and practice to achieve excellence in public legal education and information, and policy to try to make the world a fairer, more legally-capable place.

"Excellent advice here. I really cannot recommend this site enough. You have literally saved my life." Advicenow user.

Website: advicenow.org.uk

advocate



The pro bono charity
of the Bar

Advocate are a charity that helps to find pro bono (free) legal assistance from volunteer barristers. They can offer assistance in any area of law and in any court or tribunal throughout England and Wales. Advocate has barristers who can assist with drafting, advice, representation in court or at a tribunal and help with mediation.

Since lockdown, people have been able to apply to Advocate directly using an online form but being referred through an advice agency is better, especially where help can be given to complete the application form. Cases typically come from local Citizens Advice, MPs, law centres, charities and legal advice clinics. The application process is quite detailed and Advocate need a lot of information and documents to be able to decide if they can help, which is why input from a referrer is greatly appreciated.

Advocate has a direct access licence which enables the client to instruct a barrister without a solicitor, although in some cases the assistance of a solicitor may be necessary and they can sometimes help to find one. An applicant will only receive help on a step by step basis; the case is constantly reviewed by Advocate to consider further requests for help in light of any advice/ representation already provided.

Website: weareadvocate.org.uk



The Network for Justice (NFJ) is a project incubated and supported by the Access to Justice Foundation.

The NFJ is a tool which provides the justice community with a shared platform from which to disseminate information and take up opportunities to improve the experience both of organisations working on improving access to justice and their beneficiaries.

We support organisations and individuals who work with, help and support people facing legal issues alone. Our members represent all areas of the justice community, from advice and pro bono organisations to ushers and managers at court buildings, judiciary including magistrates and members of the Supreme Court, and other allied organisations such as homelessness and women's charities.

Through our website we collect and signpost to information, resources, and support materials to help deliver services to marginalised communities. We make connections between our members and other external partners, allowing them to collaborate on projects and share best practice and learnings. We also support and facilitate our members in engaging with emerging trends, research, and contributing to policy reviews.

The Network for Justice is free to join and a useful tool in connecting with other members of the access to justice community and benefiting from shared learning.

Website: nfj.org.uk



RCJ Advice are a Citizens Advice service based within the Royal Courts of Justice and the Central London Family Court. The RCJ Advice family team delivers **FLOWs** – Finding Legal Options for Women Survivors together with Rights of Women.

RCJ Advice provides a range of other services: Civil Legal Advice, providing advice to LIPS (Litigants in Person); The Court 37 and CLIPS (Chancery Bar Litigant in Person Support Scheme) services provide advice and assistance from barristers to LIPs requiring urgent applications to be made in the interim applications court of the Queen's Bench Division or standard applications listed in the Chancery Division. COAS provides LIPS access to a barrister to review their case, prepare skeleton arguments and in some cases represents them at Court of Appeal hearings.

RCJ also has a debt team and a housing team; a Miscarriages of Justice Support Service supporting people who have been referred through the Criminal Cases Review Commission in relation to a miscarriage of justice; an immigration team primarily focussing on eu settlement queries and casework for asylum clients and the provision of Family legal advice for anyone with a case due or taking place in the family court.

Websites: rcjadvice.org.uk | flows.org.uk



Support Through Court (STC) is a national charity providing practical, procedural and emotional support to Litigants in Person in civil and family court proceedings. Their face-to-face offices are based in court buildings and the service is delivered by a dedicated team of volunteers. Over 850 trained volunteers provide a free service across the country. STC provide comfort, support and guidance before, during and after court. They ensure people facing court alone feel prepared and supported to access justice.

In March 2020, Support Through Court launched a new national phone helpline to reach out to Litigants in Person who may not be able to easily access an office, which receives an average of 1,300 calls per month and 1,800 per month at the height of the Coronavirus lockdown. Since the Coronavirus pandemic started, they have developed support for clients involved in remote hearings all over the country, as well as remote support for clients over zoom. In 2020/21 Support Through Court nationally supported clients on over 28,154 occasions, which was 50,000 occasions fewer than the previous year due to the pandemic.

Website: supportthroughcourt.org



LawWorks Programme teams

Digital Projects team brings together a number of online platforms that will increase accessibility and efficiency in delivering pro bono advice. Projects include Free Legal Answers that enables individuals to ask, and volunteers to answer initial one-off legal questions; the Jeanie Project, which provides frontline organisations with a triage tool and client referral mechanism; and the Pro Bono Portal UK, a single platform to refer pro bono opportunities to firms and share information easily and quickly.

Not-for-Profits Programme facilitates the provision of free legal advice for smaller not-for-profit organisations, by volunteer solicitors from among LawWorks members. We also provide free online training videos for charities, covering many of the common legal issues they face.

Policy: our policy work provides an informed, evidence-based view and collective voice on issues concerning access to justice and barriers to the provision of free legal advice, including engagement with Government, parliamentarians and stakeholders, and monitors the impact of pro bono.

Pro Bono Connect links barristers and solicitors to jointly litigate civil cases on a pro bono basis

Secondary specialisation supports in-depth pro bono in three areas of law affected by reductions in legal aid: welfare benefits, employment, and community care. Volunteers work under the expert supervision of LawWorks' in-house solicitors. For the first two, volunteers provide tribunal representation and advocacy; for the latter, a project jointly run with the charity Together for Short Lives, volunteers provide legal advice and case-work for the parents and carers of children with life-limiting conditions.

Organisations attending

Accenture
 Access Social Care
 Access to Justice Foundation
 Action collective
 Advocate
 Advocates for International Development - A4ID
 Age UK
 Allen & Overy
 Anglia Ruskin University
 Anthony Collins Solicitors LLP
 Arden University
 Aston University
 Baker McKenzie
 Bangor University
 Bath Spa University
 Birmingham City University
 Birmingham Pro Bono Network
 Blackburn with Darwen Carers Service
 BPP University
 Brent Council
 Bristol Law Centre
 Brixton Advice Centre
 Brunel University London
 Bryan Cave Leighton Paisner
 Cambridge University Press
 Canolfan Cynggori Ynys Mon
 Cardiff University
 Central England Law Centre
 Citizens Advice
 Citizens Advice 1066
 Citizens Advice West Sussex
 City Law School, City, University of London
 Cleary Gottlieb
 Clifford Chance
 Clyde & Co LLP
 Community Links
 Compassionate Cymru
 Co-op Legal Services
 Coram Chambers
 Coventry University
 CRB Problems Ltd
 Crowell and Moring
 Dads House family law clinic
 Dawson Cornwell
 Debevoise & Plimpton
 Dentons
 Dobson Smith Consulting
 East Greenwich Legal Advice Clinic
 EHRC
 Eversheds-Sutherland
 Faculty of Law University of Zagreb
 Faculty of Law, Bar Ilan University
 FLAG DV
 FNF Both Parents Matter Cymru
 Fundación Pro Bono España
 Government Legal Department

Green Gables
 Herbert Smith Freehills LLP
 Hertfordshire Law School
 Hillary Rodham Clinton School of Law, Swansea University
 Hugh Wooding Law School
 Innocence Project London
 Islington Legal Advice Centre
 Keele University
 Kent Law Clinic
 Kinship
 Lancaster University Law School
 Latham & Watkins
 Law Centres Network
 Law for Life
 LawWorks
 Leeds Law School
 Legal Team Access Social Care
 Leigh Day
 Linklaters LLP
 Liverpool John Moores University
 Locate Missing People CIC
 London South Bank University
 Macfarlanes LLP
 Making Space
 Manchester Metropolitan University
 Mary Ward Legal Centre
 Morgan Lewis
 Mosac
 National Council for Voluntary Organisations
 Network for Justice
 NLS Legal Advice Centre
 Norfolk Community Law Service
 Nottingham Law School Legal Advice Centre
 Nottingham Trent University
 Oasis Cardiff
 Omega Alpha Limited
 One fine stay
 Open University
 Paperweight
 Pershore Wellbeing Hub
 Pro Bono Law Saskatchewan
 qLegal
 Queen Mary Legal Advice Centre, Queen Mary University of London
 RCJ Advice
 Reed Smith LLP
 Refugee Law Clinic
 Release
 Roehampton Law School Clinic
 Royal Holloway, University of London
 School of Law, University of Leeds
 Servettrain Associates
 Shoosmiths LLP
 Simmons & Simmons LLP
 Slaughter and May
 Somers Town Legal Advice Corner

South Essex Law Clinic
 South Warwickshire Legal Advice Clinic
 South West London Law Centres
 South Westminster Legal Advice Clinic
 Squire Patton Boggs
 St Pancras & Somers Town Living Centre
 Staffordshire University
 Support Through Court
 Swansea Law Clinic
 Taylor Wessing LLP
 The Access to Justice Foundation
 The Kite Trust
 The Law Society
 The Open University
 The University of Law
 The University of Sheffield
 Tower Hamlets Law Centre
 Toynbee Hall
 UCL Integrated Legal Advice Clinic
 University College London
 University of Birmingham
 University of Brighton
 University of Bristol
 University of Central Lancashire
 University of Chester
 University of Derby
 University of East London
 University of Edinburgh
 University of Essex
 University of Exeter
 University of Gloucestershire
 University of Greenwich
 University of Hertfordshire
 University of Hull
 University of Ibadan, Oyo State, Nigeria
 University of Leeds
 University of Leicester Law School
 University of Liverpool
 University of Manchester
 University of Portsmouth
 University of Salford
 University of South Wales
 University of Sunderland
 University of Surrey
 University of Sussex
 University of the West of England
 University of Westminster
 University of Worcester
 University of York
 Vauxhall Community Law & Information Centre
 Welsh Government
 WICC
 Windrush Legal Angels



LawWorks is a charity working in England and Wales to connect volunteer lawyers with people in need of legal advice, who are not eligible for legal aid and cannot afford to pay and with the not-for-profit organisations that support them.

www.lawworks.org.uk

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